

Complete the form using blue or black pen and print in clear CAPITAL LETTERS

 Mail the completed form to: **GPO Box 5302, SYDNEY NSW 2001** **OR**  Fax to: **1300 765 150**

## ENTITY DETAILS

Entity customer number (9 digits)

Registered name

ABN (if applicable)

Postal address – Documents relating to the services will be mailed to this address

Postcode

Contact phone number

## USER PERSONAL DETAILS

Customer number

Title

First name(s)

Surname

Date of birth

Gender

Male  Female

## PHONE BANKING ACCESS

Is Phone Banking access required for this delegate?

Yes  No

All services are automatically included when you set up Phone Banking. If you wish to restrict Phone Banking access for this Delegate, indicate the required services below.

*Note: this applies to both automated and agent assisted services.*

Service Level		Description
Add	Remove	
<input type="checkbox"/>	<input type="checkbox"/>	Transfer between your linked HSBC Australian accounts and update Term Deposit maturity instructions (including Foreign Exchange transactions if relevant). Limit AUD 500,000 *
<input type="checkbox"/>	<input type="checkbox"/>	Automated: Transfer to an HSBC Australian 3rd party account. Limit AUD 3,000 *
<input type="checkbox"/>	<input type="checkbox"/>	Enquire on balances and recent transactions
<input type="checkbox"/>	<input type="checkbox"/>	BPAY® payments. Limit AUD 20,000 * <i>(®Registered to BPAY Pty Ltd ABN 69 079 137 518)</i>

\* Further details of daily Phone Banking limits are contained in the relevant product disclosure statement for the underlying product.

## DECLARATION AND AUTHORISATION

By signing below, the Account holder hereby acknowledges and agrees the following:

- This form contains its instructions to HSBC about how a User is authorised by the Account holder to use the Online Banking and/or Phone Banking Services to administer and transact on the Account, and that, solely with respect to the Account holder's use of the Online Banking and/or Phone Banking Services, where the instructions contained in this document are different from any authorisation set out in the Mandate for SMSF/Trust and Non-Trading Company.
- The Account holder will be liable for any User's use of the Online Banking and/or Phone Banking Services in the same manner as it is liable for the actions of Authorised Signatories and/or Users in the Mandate for the Accounts.
- The Online Banking Service is subject to the terms and conditions contained in the Online Banking Product Disclosure Statement.
- The Phone Banking Service is subject to the terms and conditions contained in the relevant product disclosure statement or terms and conditions for the underlying product.

### Who needs to sign this form

1. If you are only one director who is also the only company secretary, by that director; if you have two or more Directors, by two directors or a director and a company secretary.
2. If you are in a partnership formed by individuals, each and every individual partner.
3. If you are a trust, all the trustees must sign unless the trust deed provides otherwise.

#### SIGNATORY 1

Signature

Date

Name

Office/Title

#### SIGNATORY 3

Signature

Date

Name

Office/Title

#### SIGNATORY 2

Signature

Date

Name

Office/Title

#### SIGNATORY 4

Signature

Date

Name

Office/Title

*For multiple signatories, please attach extra pages for the additional signatures.*