

Internet/Phone Banking Service Amendment Request – Personal Accounts

Complete the form using blue or black pen and print in clear CAPITAL LETTERS

If you require assistance on how to complete this form, please call our Direct Service Centre on 1300 306 543.

 Mail the completed form to: **GPO Box 5302, SYDNEY NSW 2001** **OR**  Fax to: **1300 765 150**

Note: If your only account with HSBC is a Serious Saver Account, you must MAIL this form. Faxes are not acceptable.

CUSTOMER DETAILS

Customer number (9 digits) **OR**
Personal Banking Number (PBN – 10 digits)

Internet Banking Service Username (if applicable)

Title

First name(s)

Surname

AMENDMENTS

Cancel my Service Internet Banking Phone Banking

Temporarily suspend my Service
From To Internet Banking Phone Banking

Mail a new Access Code

Add/Remove the following accounts to/from my Service		Internet Banking		Phone Banking	
BSB	Account Number	Add	Remove	Add	Remove
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

INTERNET BANKING DAILY TRANSACTION LIMITS AMENDMENT

Specify your new maximum daily transaction limits

Transaction type	Maximum daily limit (AUD)*	Decrease daily limit to (AUD)
Transfers between your own accounts held with HSBC Australia	\$500,000	\$
Transfers to 3rd party accounts in Australia and overseas (including 3rd Party HSBC accounts)	\$50,000	\$
BPAY®	\$25,000	\$

To make transfers to pre-designated 3rd party accounts (separate limits apply), please complete the "Internet Banking Pre-Designated Payee/Limit Request – Personal Accounts" form.

* Details of maximum daily limits are contained in the Internet Banking Product Disclosure Statement.

AUTHORISATION

I acknowledge that the Phone Banking Service and the Internet Banking Service are subject to the terms and conditions contained in the Personal Savings and Deposit Accounts Product Disclosure Statements, and the Internet Banking Product Disclosure Statement, which I have read and received.

Signature

Date

Name

Office Use Only

® Registered to BPAY Pty Ltd ABN 69 079 137 518

SV <input type="checkbox"/>	Checking officer name	Signature	Date	/	/
-----------------------------	-----------------------	-----------	------	---	---