Instructions

Print Clear

HSBC
The world's local bank

HSBC Business

Business Visa Debit Card and PIN Maintenance

Complete the form using blue or black pen and print in clear CAPITAL LETTERS

Mail the completed form to: **GPO Box 5302, SYDNEY NSW 2001** ***OR*** Fax to: **1300 765 150**

CUSTOMER DETAILS

Card name (as it appears on the card)

Account holder *(business name)*

Business Visa Debit Card number

PERSONAL IDENTIFICATION NUMBER (PIN)

☐ I have exceeded my allowed number of PIN attempts – Please reset.

☐ I have forgotten the PIN for my Business Visa Debit Card – Please supply a new PIN *

☐ I have lost my PIN/my PIN has been stolen – Please supply a new PIN *

** Your new PIN will be delivered to the Business Correspondence Address.*

CARD MAINTENANCE

My card has been

Damaged ☐ Lost ☐ Captured ☐ Stolen ☐ *Please also complete the "Stolen Card" section below*

HSBC will issue you with a replacement Business Visa Debit Card and PIN and will automatically cancel your existing card. Your replacement card and PIN will be delivered to the Business Correspondence Address.

STOLEN CARD

Have you advised the police?

No ☐ Yes ☐ Incident number		Date advised	DD/MM/YY

Have you previously advised HSBC?

No ☐ Yes ☐ Report time		Date advised	DD/MM/YY	Reference number	

SIGNATURE

I am a Cardholder of the Account holder above. I have been authorised to make the above request/s on behalf of the Account Holder and understand that my Business Visa Debit Card is subject to the Business Transaction Account Product Disclosure Statement and HSBC Business Terms and Conditions.

Cardholder signature

✗ On completion of this form, please print and sign by hand

Date

DD / MM / YY

Cardholder name

Office Use Only

SV ☐	*Checking officer name*		*Signature*		*Date*	/ /

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