

Request for refund of Unclaimed Monies from ASIC (Individuals)

Credit Card and Personal Loan Accounts Only

Complete this form to allow HSBC Bank Australia Limited (HSBC) to process your claim for unclaimed monies from the Australian Securities and Investments Commission (ASIC).

Documents referred to on this form can be obtained from any HSBC branch or at www.hsbc.com.au

1. ACCOUNT DETAILS

Full name of account transferred to ASIC as unclaimed

Date of birth

Account holder(s) current residential address

Postcode

Account holder address relating to the account held with HSBC

Postcode

Account holder(s) current telephone numbers

Home phone number

Work phone number

Mobile phone number

Credit card number

Personal loan account number

ASIC OTN (This can be retrieved from ASIC's website at www.asic.gov.au)

Amount (as per ASIC website)

2. REFUND DETAILS (Select one method only)

Pay to an existing bank account

Full name of existing bank account to transfer the money to:

(For International transfers please use the FOREIGN Telegraphic Transfer Application available in branch or on the HSBC Australia website)

BSB

Account number

Post bank cheque to:

Address

Postcode

3. VERIFYING ACCOUNT OWNERSHIP

Attach a certified copy of a document as proof that you own the HSBC account with unclaimed monies (e.g. passbook or bank statement)

OR

Attach a certified copy of proof to connect you to the address listed on the ASIC record (e.g. council rates notice or a utility bill)

Attach a certified copy of a document showing proof of Power of Attorney (if applicable)

Attach a certified copy of a document showing proof of the account holder's death (if applicable)

Note: Certification can be done via your local HSBC branch or by visiting www.hsbc.com.au to obtain a list of Authorised Referees.

4. VERIFYING IDENTITY OF CLAIMANT

Attach certified copies of your identification. See the Customer Identification – Authorised Referee form available at your local HSBC branch, at www.hsbc.com.au or contact us on **1300 308 008** for details.

The attached identification must display full name, date of birth, current residential address and photo.

Examples of suitable identification could include a passport and drivers licence.

5. DECLARATION AND SIGNATURE

I declare that:

- I:
 - had an account; or
 - am the duly appointed Attorney of someone who had an account; or
 - am the Executor of the estate of someone who had an account;with HSBC which I believe has been transferred to ASIC and held by the Department of Treasury;
- The account details were as set out above;
- I am the Attorney of/Executor of/the true owner(s) of the monies in that account and am entitled to claim the monies that were available in the account immediately prior to the value being transferred and the account being closed by HSBC;
- I request HSBC to act on my behalf for the recovery of the balance of the account and I request the Treasurer to pay the proceeds to HSBC.

Important – It is an offence under the *Anti-Money Laundering and Counter-Terrorism Financing Act 2006* to give false or misleading information or documents.

Customer Signature

Date

Name

CHECKLIST

- I am aware that refunds from ASIC can take up to 3 months.

Have you?

- Checked ASIC's MoneySmart website for the existence of unclaimed monies and provided the OTN?
<https://www.moneysmart.gov.au/tools-and-resources/find-unclaimed-money>
- Completed Sections 1 – 5 in full?
- Attached documents required under Sections 3 and 4?

The above documents should be mailed to:

**SD Banking Operations
HSBC Bank Australia Ltd
GPO Box 5302
SYDNEY NSW 2001**