

Switching to HSBC is now easier than ever before. Simply complete and return this form, and we will arrange for all your direct debits and direct credits to be switched from your previous bank account over to your new HSBC account.

You may also request cancellation of direct credits, debits and/or periodical payments using the 'Direct Credit Cancellation Request' form and/or the 'Direct Debit Cancellation Request' form.

Visit hsbc.com.au/switch for more information on this free service.

Please return the signed and completed form to your nearest HSBC bank branch, or

Mail to **HSBC Bank Australia Limited, GPO BOX 3096, Parramatta NSW 2150, or**

Email a signed copy of the form to accountswitchinghsbc@hsbc.com.au

1. MY/OUR PERSONAL DETAILS

ACCOUNT HOLDER 1

Customer name

Email address

Contact phone number

ACCOUNT HOLDER 2 (if applicable)

Customer name

Email address

Contact phone number

2. AUTHORISATION FOR HSBC TO OBTAIN YOUR REGULAR PAYMENTS LIST

Please to confirm the following:

- I consent to HSBC contacting my previous financial institution listed in Section 4 to obtain a Regular Payments List (i.e. a list of all the regular payments to and from the account(s) detailed in Section 4).
- I consent to my previous financial institution in Section 4 compiling a Regular Payments List for the account(s) described in the Section 4, and disclosing the list to HSBC.
- I understand that this 'Regular Payments List' contains my personal information.
- I consent to having my 'Regular Payments List' emailed to my nominated email account.

3. INSTRUCTION FOR DEBIT/CREDIT USERS TO SWITCH MY DIRECT DEBIT AND DIRECT CREDIT PAYMENTS TO HSBC

Please to confirm the following:

- I have switched financial institutions and as a result my account details, for the purposes of Direct Debits and Direct Credits, have changed.
- I authorise HSBC to complete a schedule for each Debit User and Credit User listed in my Regular Payments List and such Schedule will form part of this authority.
- I authorise HSBC to notify each Debit User and Credit User listed in my Regular Payments List through its Sponsor or User Financial Institution of my changed account details on my behalf.
- I acknowledge that provision of this authority and my Regular Payments List to each such Debit User or Credit User will change the account details set out in my direct debit and direct credit arrangements with them. The other terms of my original Direct Debit and Direct Credit arrangements are not affected.
- I instruct each Debit User and Credit User to use my new HSBC account details for my Direct Debits and Credits.

4. DETAILS OF ACCOUNT(S) HELD WITH MY PREVIOUS FINANCIAL INSTITUTION

Financial institution name

Give details of the bank account(s) you would like your direct debits and direct credit arrangements switched over from

BSB number	Account number	Account name

To transfer account(s) from more than one financial institution, please complete a separate 'Easy Account Switching Request' form for each financial institution.

Please to confirm the following:

- I am authorised to operate the account(s) described above.
- Each account listed above are personal accounts held in my name or each of our name(s).

5. MY NEW HSBC BANK ACCOUNT DETAILS

Give details of the new **HSBC** bank account you would like your regular payments switched over to.

BSB number

3 4

Account number

Account name

Name of secondary account holder (if applicable)

6. AUTHORISATION

I authorise HSBC to act in accordance with my instructions set out in this form including but not limited to the instructions set out in sections 2, 3, 4 and 5.

By providing your email address above you are consenting to HSBC giving you documents by electronic communication. The effect of this consent is: paper documents may no longer be given by HSBC; and you must regularly check your electronic communications for HSBC documents; and you may withdraw your consent to receiving electronic communications at any time.

ACCOUNT HOLDER 1

Signature

X

Date

DD/MM/YY

Full name

ACCOUNT HOLDER 2 (if applicable)

Signature

X

Date

DD/MM/YY

Full name

HSBC USE ONLY

To Sponsor/User Institution

User FI Name

Date sent

DD / MM / YY

SCHEDULE

My/Our Direct Debit(s)/ Direct Credit(s) with:

Name of user

DE User ID

My/Our full account name

My/Our NEW account details:

BSB number

Account number

Lodgement reference	Name of remitter	Last payment date	Amount	Debit/ Credit	Customer's identification number with the debit user

Note: A separate Schedule is to be completed for each Debit User and Credit User to be notified of the variation of Customer account details.