



Online/Phone Banking Service Amendment Request

Complete the form using blue or black pen and print in clear CAPITAL LETTERS

If you require assistance on how to complete this form, or if you need to request a new access code, please call our Direct Service Centre on **1300 306 543**.

Mail the completed form to: **GPO Box 5302, SYDNEY NSW 2001** **OR** Fax to: **1300 765 150**

Note: If your only account with HSBC is a Serious Saver Account, you must MAIL this form. Faxes are not acceptable.

CUSTOMER DETAILS

Customer number (9 digits) **OR**
Personal Banking Number (PBN – 10 digits)

Account/Credit card number

Online Banking Service Username (if applicable)

Title

First name(s)

Surname

AMENDMENTS

Cancel my Service	Online Banking <input type="checkbox"/>	Phone Banking <input type="checkbox"/>
Temporarily suspend my Service From <input type="text" value="DD / MM / YY"/> To <input type="text" value="DD / MM / YY"/>	Online Banking <input type="checkbox"/>	Phone Banking <input type="checkbox"/>
Keep/Remove the following accounts to/from my Service	Online Banking	Phone Banking
	Add	Remove
BSB	Account Number	
	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>

ONLINE BANKING DAILY TRANSACTION LIMITS AMENDMENT

Specify your new maximum daily transaction limits

Transaction type	Maximum daily limit (AUD)*	Decrease/Increase daily limit to (AUD)
Transfers between your own accounts held with HSBC Australia	\$500,000	\$
Transfers to 3rd party accounts in Australia and overseas (including 3rd Party HSBC accounts)	\$50,000	\$
BPAY®	\$25,000	\$

To make transfers to pre-designated 3rd party accounts (separate limits apply), please complete the "Online Banking Pre-Designated Payee/Limit Request" form.

* Details of maximum daily limits are contained in the Online Banking Product Disclosure Statement.

AUTHORISATION

I acknowledge that the Phone Banking Service and the Online Banking Service are subject to the terms and conditions contained in the Personal Savings and Deposit Accounts Product Disclosure Statements, and the Online Banking Product Disclosure Statement, which I have read and received.

Signature

Date

Name

Office Use Only

® Registered to BPAY Pty Ltd ABN 69 079 137 518

SV <input type="checkbox"/>	Checking officer name	Signature	Date	/	/
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