

Internet/Phone Banking Service Transactional Access Retail Banking Deposit Accounts for an Entity

Complete the form using a BLACK PEN and print in clear CAPITAL LETTERS

Complete this form to obtain transactional access for the Internet Banking Service and the Phone Banking Service. Even though you may have previously provided these details online, for security reasons, you will need to provide this information again.

Note: If the Delegate/User is not an existing HSBC customer or authorised signatory, a separate "**Customer Identification – Authorised Referee**" form **MUST also be completed**. This form can be downloaded from www.hsbc.com.au

Post the completed form to: **GPO Box 5302, SYDNEY NSW 2001**
OR
 Fax to: **1300 765 150**

ENTITY DETAILS

Customer number (9 digits)

Registered name

ABN (if applicable)

Postal address – Documents relating to the services will be mailed to this address

Postcode

Contact phone number

INTERNET BANKING USER'S PERSONAL DETAILS

Is the person to be nominated as a User, an existing HSBC customer?

No Yes
Specify HSBC customer number
Do not complete the remainder of the User's personal details

Personal Banking Number (10 digits)

Title

First name(s)

Surname

Date of birth

Gender

Male Female

Nationality

Current residential address (cannot be a PO Box)

Postcode

Postal address, if different to residential address

Postcode

Home phone number

Work phone number

Fax number

Mobile phone number

Email address

Employer's name

Job title

Occupation

Are you an Authorised Signatory for this account?

Yes No
You **MUST also complete** the separate "**Customer Identification – Authorised Referee**".
This form can be downloaded from www.hsbc.com.au

PHONE BANKING ACCESS DETAILS

For Personal Banking Deposit Account holders, the Contact Centre is dedicated to assist with your phone banking requirements. Limited phone banking access only will be granted as per the Phone Banking Terms – Entity Accounts.

Select phone banking access type and applicable daily transaction limit

Note: If you do not select an access type, you will be given Enquiry Access Only*

Mark one box only if additional access is required

<input type="checkbox"/> BPAY® BPAY® payments only* (Limit AUD 25,000)
<input type="checkbox"/> Own account transfer Transfer between your own accounts only (Limit AUD 500,000)
<input type="checkbox"/> Own account transfers and BPAY® Transfer between your own accounts and BPAY® payments Own account transfers (Limit AUD 500,000); BPAY® (Limit AUD 25,000)
<input type="checkbox"/> Full transactional Transfer between your own accounts, BPAY® payments and 3rd party transfers Own account transfers (Limit AUD 500,000); BPAY® (Limit AUD 25,000); 3rd party transfers (Limit AUD 50,000)

* Transfers between your accounts can still be made via our Direct Service Centre (Limit AUD 500,000).

Further details of daily Phone Banking Service limits are contained in, where relevant, the Personal Deposit Account Product Disclosure Statement and the Banking Electronically Terms and Conditions.

AUTHORISATION

I am Authorised by the Account holder to make the above request(s).

Further, I hereby acknowledge that if I am a Personal Deposit Account or transactional mortgage and loan product holder, the Phone Banking Service and the Internet Banking Service are subject to the terms and conditions contained in:

- for the Phone Banking Service, the Personal Deposit Accounts Product Disclosure Statement and/or the Banking Electronically Terms and Conditions; and
- for the Internet Banking Service, the Internet Banking Product Disclosure Statement –

the relevant documents of which I have received.

DELEGATE/USER

Signature

Date

Name

AUTHORISED SIGNATORY 1

Signature

Date

Name

AUTHORISED SIGNATORY 2

Signature

Date

Name

Office Use Only

SV <input type="checkbox"/>	Checking officer name		Signature		Date	/	/
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