



**HSBC & Opera Australia (OA) 2025**  
***La Bohème* Walk on Role Experience**  
**Schedule of Conditions of Entry ("the Schedule")**

What is the name of the promotion?	HSBC Premier Customer Competition - <i>Win an unforgettable on-stage experience at Sydney Opera House</i>
Who is entitled to enter the promotion (the "Entry Requirements")?	<p>Entry to the Promotion is open to all HSBC Premier customers and meet the following criteria.</p> <ul style="list-style-type: none"><li>• Entrants must reside in New South Wales, Australia.</li><li>• Entrants must be over the age of 18 years.</li><li>• Entrants must be the primary account holder, and your account is in good standing; and</li><li>• Not an Ineligible Entrant.</li></ul>
Who is not allowed to enter the promotion (the "Ineligible Entrants")?	Non-HSBC Premier customers, supplementary card holders, HSBC customers who do not reside in NSW and HSBC employees, Opera Australia employees or agencies associated with this promotion and their immediate families are ineligible to enter.
What is the applicable State or Territory (the "Applicable State/s")?	New South Wales (NSW)
How does someone enter the promotion (the "Entry Method")?	<p>To redeem the Promotion, HSBC Premier customers meeting the Entry Requirements must undertake the following steps:</p> <p>Click the relevant entry link in the HSBC customer email, which will take the customer to an external Opera Australia (OA) landing page, and enter the following information in the booking page on the OA website:</p> <ul style="list-style-type: none"><li>• Enter your HSBC Premier Account name.</li><li>• Enter your email address associated with your HSBC Premier Account.</li><li>• Accept the prize terms and conditions</li><li>• Submit entry.</li></ul> <p>Once the entry is submitted the customer will receive confirmation from the Opera Australia landing page that their entry has been submitted into the draw.</p>
When will the promotion run (the "Promotion Period")?	The Promotion commences at 10am AEST on Tuesday 17 June 2025 and closes at 5pm AEST on Friday 11 July 2025.

<p>How will the winners be chosen?</p>	<p>This is a game of chance. Winners will be drawn by random selection by members of Opera Australia.</p> <p><b>Hero Prize:</b> <i>La Bohème</i> Walk on Role experience Two (2) winners will each receive one (1) Opera Australia walk on role experience at Sydney Opera House on 4 September 2025.</p> <p>Winners must be able to attend a costume fitting at the Opera Australia Centre located at 480 Elizabeth Street, Surry Hills, NSW, 2010 on a mutually agreeable date in August 2025.</p> <p>Dates are not transferrable. Winners must be able to participate in the walk on role experience at Sydney Opera House from 4pm – 10.15pm on Thursday 4 September 2025</p> <p><b>Runner Up Prize:</b> Tickets to <i>La Bohème</i> opening night Ten (10) HSBC Premier Customers will receive one double pass (two tickets) to Opera Australia's opening night performance of <i>La Bohème</i> in the Joan Sutherland Theatre, Sydney Opera House, at 7.30pm on Saturday 23 August 2025</p> <p>Dates are non-transferrable. Winners must be able to attend the performance at 7.30pm on Saturday 23 August 2025.</p>
<p>What is the maximum number of entries per Entrant (the "Maximum Number of Entries")?</p>	<p>One (1) entry per HSBC Premier customer meeting the Entry Requirements.</p>
<p>What is the value of each prize?</p>	<p><b>Hero Prize:</b> <i>La Bohème</i> Walk on Role is valued at \$6,500 per person</p> <p><b>Runner Up Prize:</b> 10 x Two opening night tickets to Opera Australia's <i>La Bohème</i> at Sydney Opera House, valued at \$900 per prize.</p> <p>The prize is not transferable or exchangeable for cash or any other goods or services. If the prize is unavailable, for reasons beyond the control of the Promoter, the prize will be voided.</p>
<p>What are the details of each prize (the "Prize")?</p>	<p><b>Hero Prize:</b> <i>La Bohème</i> walk on role experience</p>

As Hero Partner of Opera Australia, HSBC is giving two HSBC Premier customers, meeting the Entry Requirements, the opportunity to experience a once-in-a-lifetime walk on role in *La Bohème* at Sydney Opera House on Thursday 4 September 2025.

A walk-on role with Opera Australia lets you explore so much more than the stage.

As part of your experience, a costume will be tailored for you to wear for the performance only. Your measurements will need to be provided to the OA wardrobe team by 14 August 2025. Following this, on a mutually agreeable date in August, you will be invited to attend a costume fitting at the Opera Australia Centre, 480 Elizabeth Street, Surry Hills NSW 2010.

On Thursday 4 September 2025, you will arrive at Sydney Opera House stage door at approximately 4pm and report to hair and makeup to have your show make-up applied and your costume will be provided.

The stage management team will take you through what happens on stage — when you need to be still, when you need to act. You will be on stage with the chorus, but do not sing. This will likely be around 15-20 minutes.

Following your time on stage, your costume will be returned to OA wardrobe, and you may sit in the theatre to watch the remainder of the performance with your guest. No alternative prize or cash alternatives will be offered.

Each prize winner will be responsible for their own travel to and from the Opera Australia Centre, 480 Elizabeth Street, Surry Hills NSW 2010 and the Sydney Opera House, Bennelong Point, Sydney 2000.

Each winner will receive two performance tickets for you and one (1) guest to attend the performance to watch you on stage, you may join your guest in the theatre, following your performance. Your guest is not permitted backstage with you.

Food & Beverages are not included in the prize.

The prize only includes the prize description detailed in these terms and

Use of the tickets is subject to the terms and conditions on the tickets and the regulations in force at the applicable venue. The tickets may not be resold under any circumstances.

	<p>The prize is not transferable or exchangeable for cash or any other goods or services. If the prize is unavailable, for reasons beyond the control of the Promoter, the prize will be voided.</p> <p><b>Runner Up Prize:</b> Two opening night tickets to Opera Australia's <i>La Bohème</i> at Sydney Opera House at 7.30pm on Saturday 23 August 2025.</p> <p>Prize includes: Two premium reserve seats, one complimentary program voucher, two (2) complimentary drink vouchers that can be redeemed from the theatre bar at Sydney Opera House.</p> <p>Use of the tickets is subject to the terms and conditions on the tickets and the regulations in force at the applicable venue. The tickets may not be resold under any circumstances.</p> <p>The prize is not transferrable or exchangeable for cash or any other goods or services. If the prize is unavailable, for reasons beyond the control of the Promoter, the prize will be voided.</p>
How are prizes to be claimed?	Once the winners are notified, winners must confirm via email they will be redeeming the Prize by Friday 18 July 2025.
How and when will the winner(s) be notified (the "Notification Method" and "Notification Date")?	Once the Promotion has closed, the Prize winners name and email will be securely shared via password protected file with HSBC who will verify the winner is an HSBC Premier customer. Once verified by HSBC, the winners will be contacted by HSBC via <a href="mailto:sponsorship@hsbc.com.au">sponsorship@hsbc.com.au</a> from Thursday 17 July 2025.
Is there a fee for entry?	No, it is free to enter
When is the unclaimed prize re-draw date (the "Unclaimed Draw Date")?	<p>If any Prize is declined or otherwise not accepted by a winner within 36 hours of being contacted, as required under the Terms and Conditions, replacement winners may be selected at the Promoter's sole discretion in a manner consistent with these Terms and Conditions.</p> <p>If it is impracticable for the Promoter to select a replacement winner or to arrange a Prize for the replacement winner, the Prize may become void.</p>
How many draws will there be (the "Number of Draws")?	As many as required to fill the Prize.

What is the date, time and place of the draw (the "Draw Place, Date & Time")?	The draw will take place at the Opera Australia Centre, 480 Elizabeth Street, Surry Hills, on Monday 14 July 2025 at 12pm AEST.
Details of Promoter & Coordinator	<p>The promoter is HSBC Bank Australia Limited (ABN: 48 006 434 162) ("HSBC" or "Promoter") at Level 36, One International Towers, 100 Barangaroo Avenue, Sydney NSW 2000. Ph: 1300 300 000</p> <p>The coordinator is Opera Australia (ABN 26 000 755 153) ("OA" or "Coordinator") 480 Elizabeth Street, Surry Hills, NSW, 2010. Ph: 02 9699 1099</p>
What is the permit number?	NTP/13168 or TP/04191

#### Conditions of Entry:

- Information on how to enter and the prizes forms part of these conditions. Entry into this competition for the Prize (the "Promotion") is deemed acceptance of these terms and conditions.
- The Promotion commences at 10am AEST on Tuesday 17 June 2025 and closes at 5pm AEST on Friday 11 July 2025 (the "Promotion Period"). The promoter is HSBC Bank Australia Limited (ABN: 48 006 434 162) ("HSBC" or "Promoter") at Level 36, One International Towers, 100 Barangaroo Avenue, Sydney NSW 2000. The coordinator is Opera Australia (ABN 26 000 755 153) ("OA" or "Coordinator") 480 Elizabeth Street, Surry Hills, NSW, 2010.
- Entry to the Promotion is open to HSBC Premier customers who reside in New South Wales, Australia and are over the age of 18 years. Entrants must be the primary account holder, and your account is in good standing. This promotion is not open to supplementary cardholders, non-HSBC customers, HSBC Employees and agencies associated with this promotion and their immediate families are ineligible to enter.
- One entry per customer submitted which complies with the terms of the Promotion will be considered a valid entry.
- There will be two (2) Prizes available to customers:
- Hero Prize: *La Bohème* Walk on Role experience** - Two (2) winners will each receive one (1) Opera Australia walk on role experience at Sydney Opera House on 4 September 2025.
- Runner Up Prize: Tickets to *La Bohème* opening night** - Ten (10) HSBC Premier Customers will receive one double pass (two tickets) to Opera Australia's opening night performance of *La Bohème* in the Joan Sutherland Theatre, Sydney Opera House, at 7.30pm on Saturday 23 August 2025
- The Prize does not include form of accommodation or travel to and from the event to which the tickets apply. The prize winner will be responsible for their own accommodation and travel to and from the event. The Prize only includes the prize description detailed in these Conditions of Entry
- Any personal information you provide to HSBC, its OA event suppliers and/or the event organisers will be handled in accordance with HSBC Privacy Policy available at [www.hsbc.com.au/privacy-policy/](http://www.hsbc.com.au/privacy-policy/) If you are a prize winner, please be aware, in order to provide you with the prize, HSBC, its OA event suppliers and/or the event organisers will use your email to provide you with further information about your prize. OA will handle your information in accordance with their privacy policy <https://opera.org.au/privacy-policy/> and may send you emails based on your email preferences on the OA platform.
- By entering the promotion, you understand and accept that: your data is subject to the terms and

conditions of OA which is not affiliated with HSBC and will be handled in accordance with their privacy policy.

11. HSBC is not party to the terms between you and OA; and HSBC assumes no liability for anything done by you or OA with respect to their competition entry platform.
12. As this is an HSBC competition, your participation may allow third parties to draw conclusions as to the existence of a business relationship between you and HSBC. To the extent required, you acknowledge that you fully release HSBC of its confidentiality obligations. If you do not wish to provide the release or you would prefer third parties did not draw these conclusions, please do not enter the promotion. Your participation is voluntary.
13. If any prize is declined once the Promotion has expired, or the winner cannot be contacted, or cannot travel on the event dates, replacement winners may be selected at the Promoter's sole discretion in a manner consistent with these terms and conditions.
14. The prize only includes the prize description detailed in these terms and conditions.
15. Use of the tickets is subject to the terms and conditions on the tickets and the regulations in force at the applicable venue. The experience and tickets may not be resold under any circumstances.
16. Total prize pool is valued up to AUD \$21,500.
17. The prize is not transferable or exchangeable for cash or any other goods or services. If the prize is unavailable, for reasons beyond the control of the Promoter, a prize of similar theme and value may be provided.
18. The Promoter may, in its sole discretion, disqualify entries deemed to be non-compliant with these terms and conditions and the Promoter reserves the right to refuse entry to or disqualify any entrant whose conduct may be unlawful or otherwise bring the Promotion into disrepute. In the event of such disqualification the Promoter may award the applicable prize to another entrant.
19. The decision of the Promoter regarding any aspect of the Promotion is final and binding and no correspondence will be entered into.
20. All entries become the property of the Promoter. All entries will be entered into a database and by entering the Promotion, entrants' consent to the Promoter and Coordinator using the entrants' names and addresses to administer the competition and for future promotional, marketing and publicity purposes, unless otherwise advised. The winner agrees that HSBC may use the name, address and photograph of the winner for promotional, marketing or publicity purposes, unless otherwise advised.
21. The Walk on Role prize winners may be asked to take part in promotional activities. It is a condition of entry that you agree to such use if you win and to sign any necessary promotional releases relating to the associated image rights.
22. Each prize winner will be responsible for their own travel and any taxes and other expenses relating to the prize.
23. The Promoter and Coordinator accepts no responsibility for entries that are lost, delayed or rendered invalid due to incorrect participant data, lack of network coverage, system, software or hardware failure or for any other reason beyond its control.
24. The Promoter reserves the right to hold, void, cancel or suspend this Promotion or to review and amend these terms and conditions at any time without notice subject to relevant state and territory regulations, where it becomes necessary to do so and by continuing to take part in the Promotion subsequent to any revision of these terms and conditions, entrants shall be deemed to have agreed to any such new or amended terms.
25. HSBC and Opera Australia will not be liable for any loss (including without limitation, consequential or indirect loss), cost or damage, personal injury or death which is suffered (whether or not due to the negligence of any person) in connection with entering the Promotion

or using the Prize, except any liability which cannot be excluded by law (and if so, that liability is limited to the minimum allowable by law).

26. The Winner agrees that HSBC may use the name, address and other personal information of the winner for promotional, marketing or publicity purposes, unless otherwise advised.
27. If you are the competition winner, please be aware, in order to provide you with the prize, HSBC, its event suppliers and/or the event organisers will use your email to send you electronic tickets and provide you further information about the Prize. By entering this competition, you acknowledge and agree that if you win, we may share your first & last name and phone number only with these third parties to facilitate the delivery of the prize.