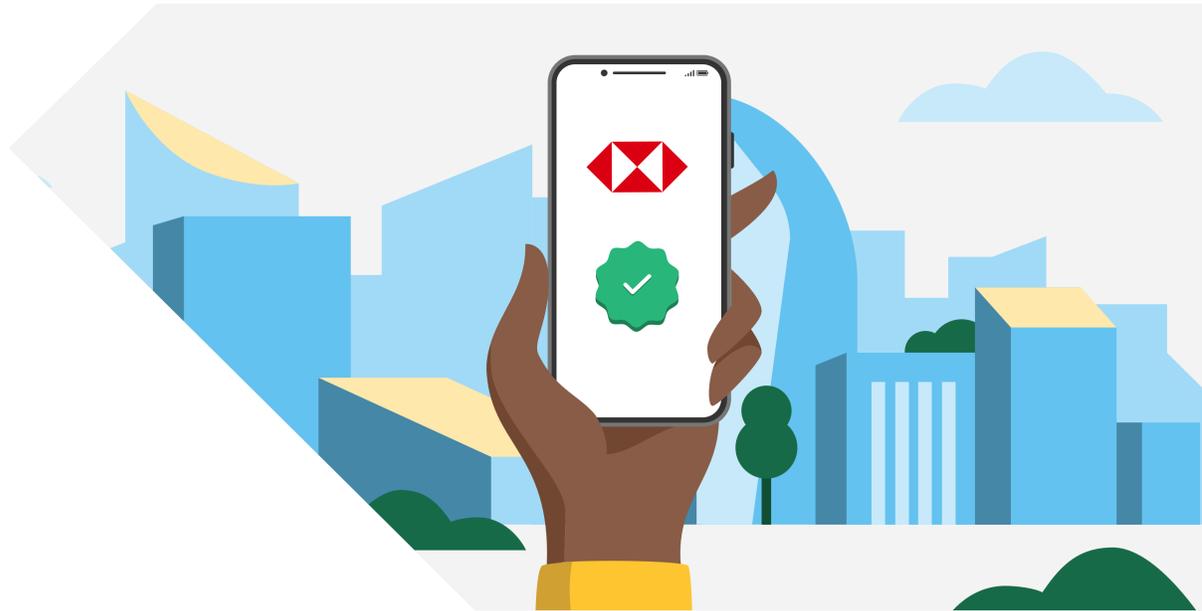


Your guide to HSBC Digital Banking



Register for Online Banking



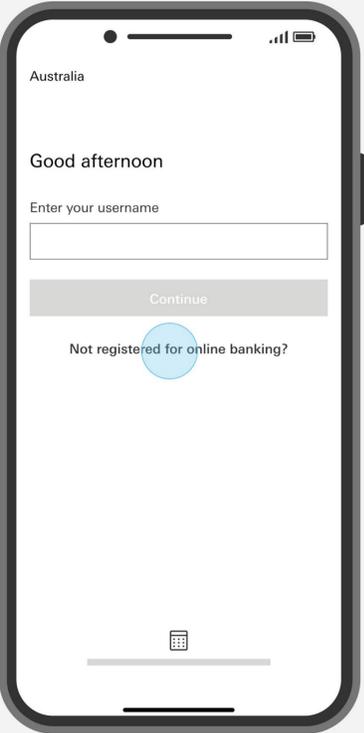
Download the HSBC Australia Mobile Banking app

To register for online banking using the app, you'll need:

- ✓ Your account number or 16-digit credit card number
- ✓ Your ID, eg. drivers licence or passport number
- ✓ Your mobile number

Your ID and mobile number should match your details in our records.

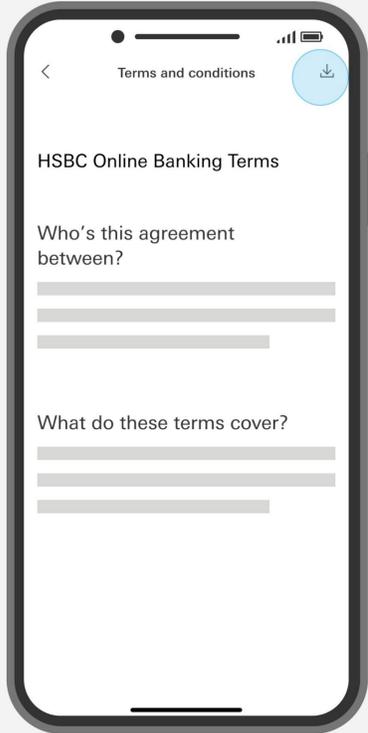
Open the app and select 'Register for online banking' to proceed.



Open the HSBC AU app and select 'Not registered for online banking?'



You'll need to keep your details handy before you start. Select 'Register now'.



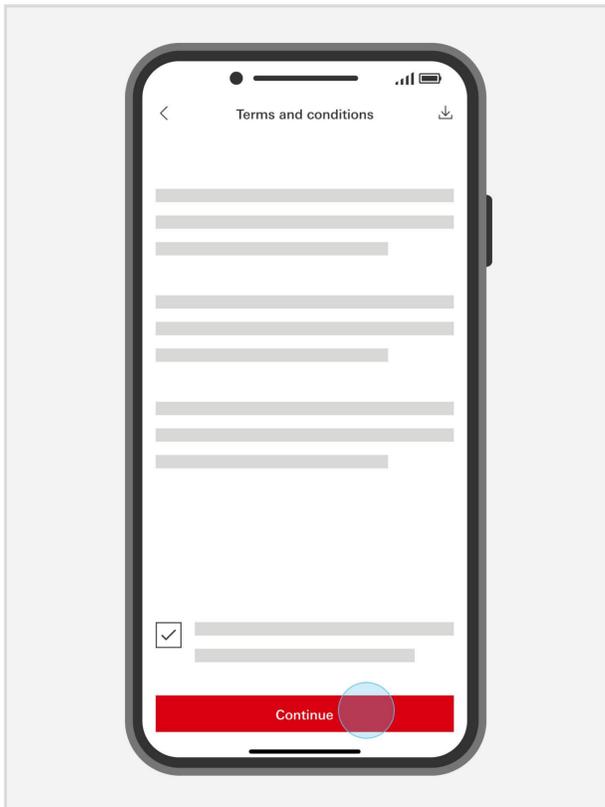
Read the HSBC Online Banking Terms and Conditions. If needed, you can save it using the download icon.

We're here to help

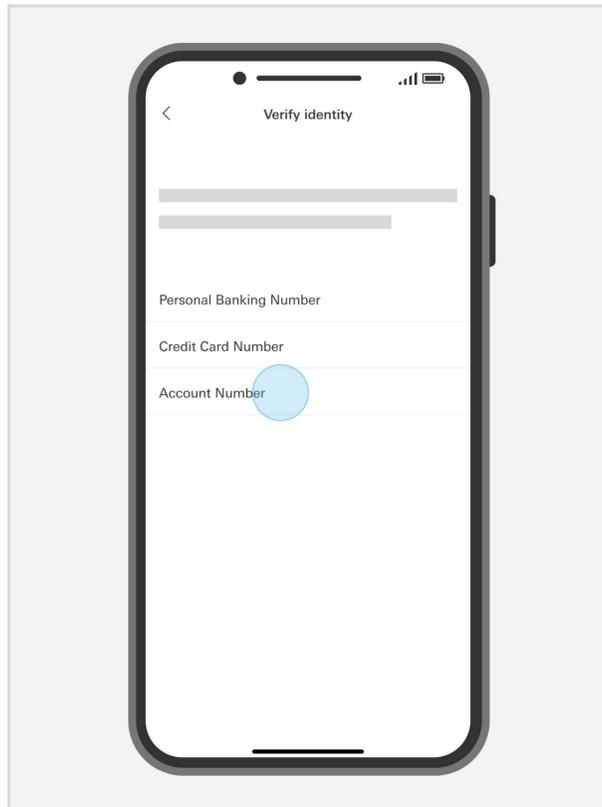
Contact our friendly customer service team at 1300 308 008 or +61 2 9005 8220 if you're overseas.

Download the HSBC Australia app via the App Store or Google Play.

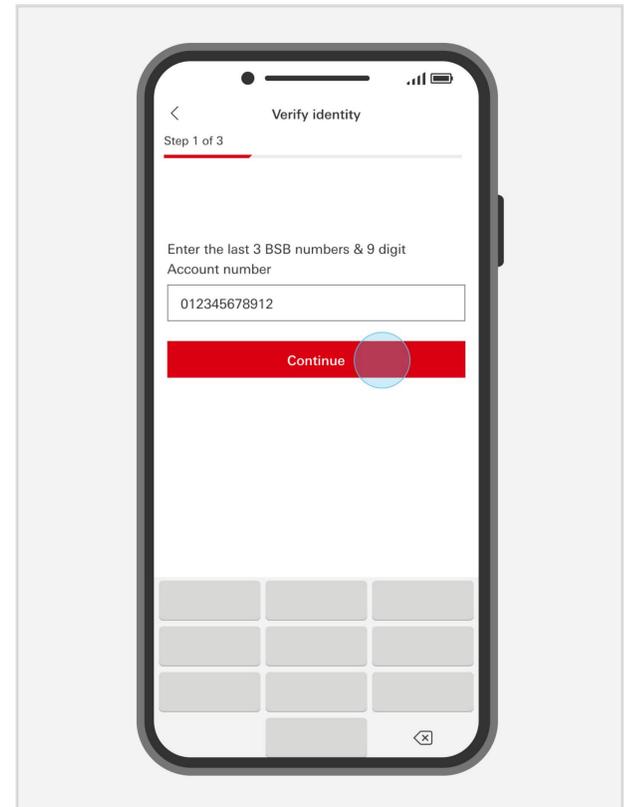




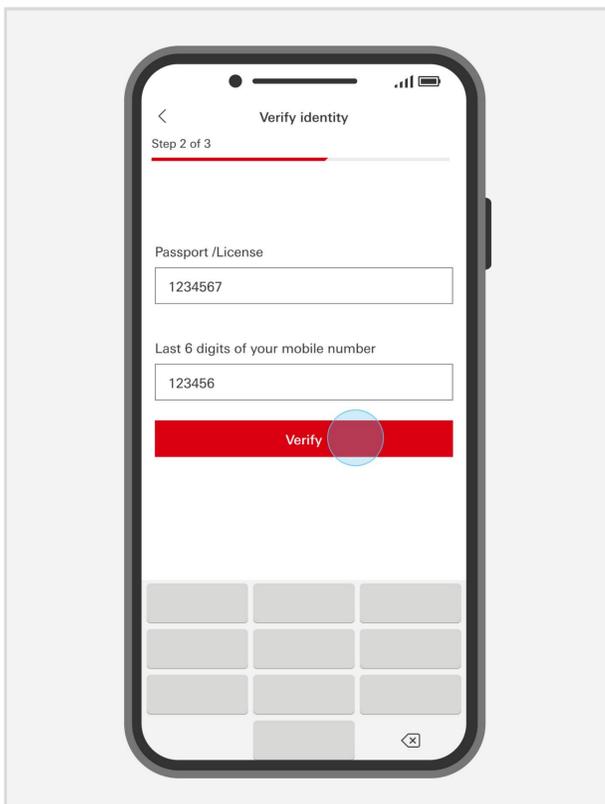
After accepting the terms and conditions, select 'Continue'.



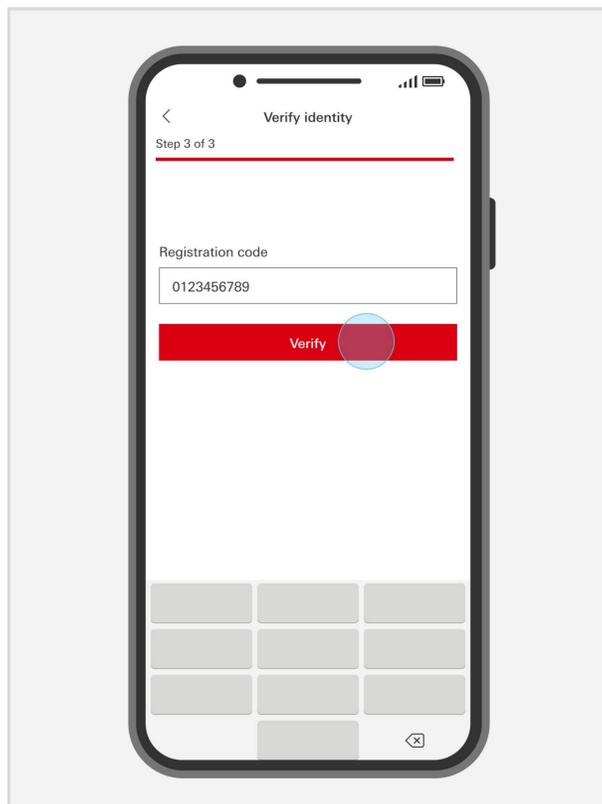
Select any one of the account verification options on the screen.



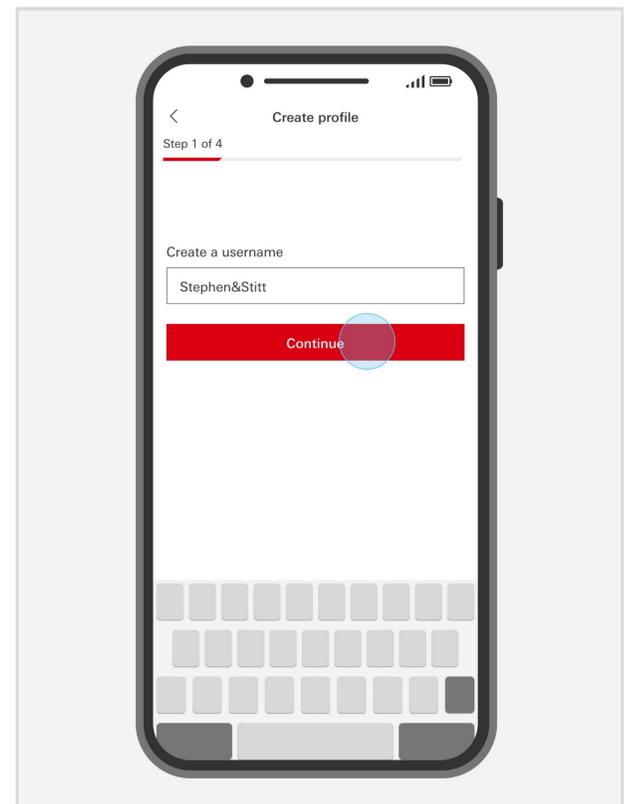
Enter your details for account verification, then select 'Continue'.



Enter your responses to verify your identity, then select 'Verify'.



You'll receive an SMS registration code. Enter the code and select 'Verify'.



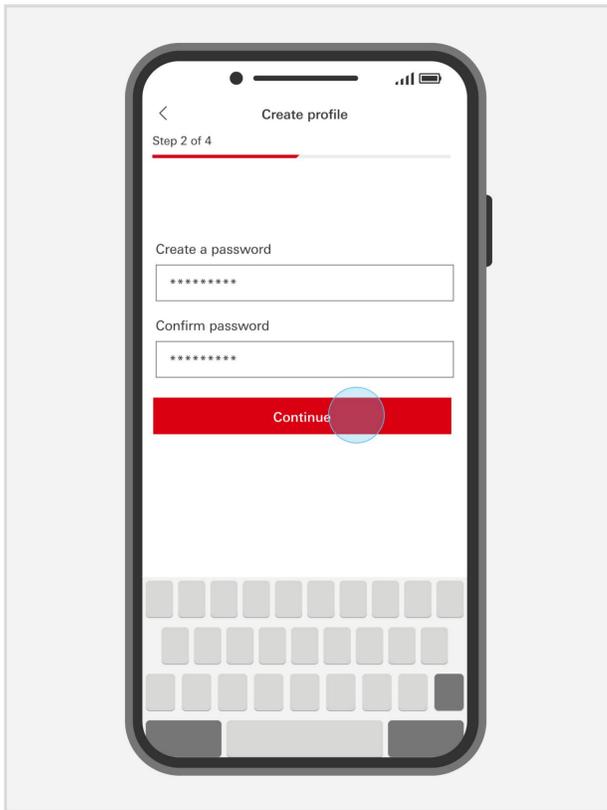
Create a unique username between 5-76 characters. Select 'Continue'.

We're here to help

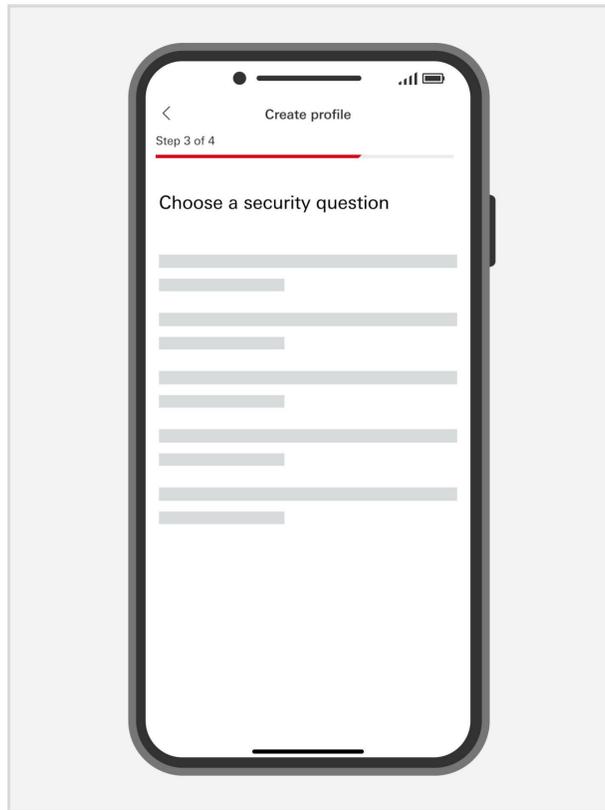
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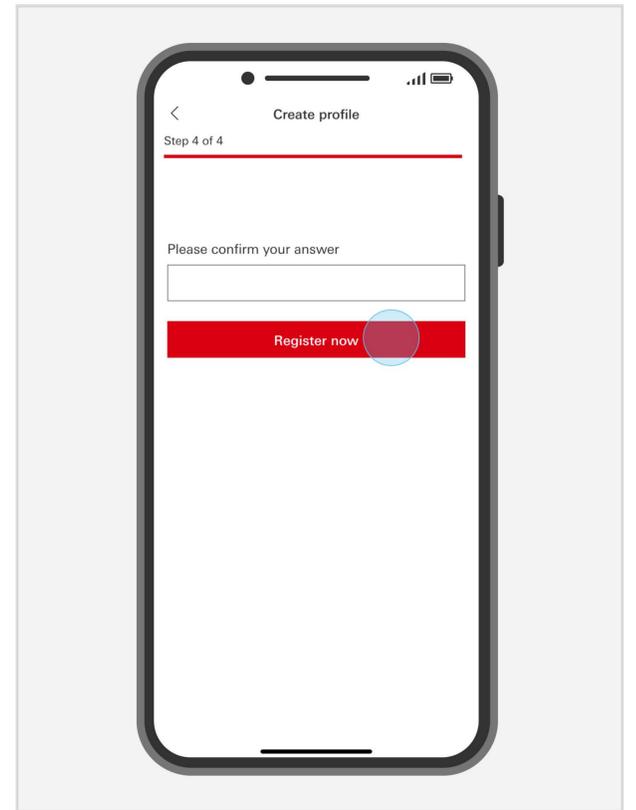




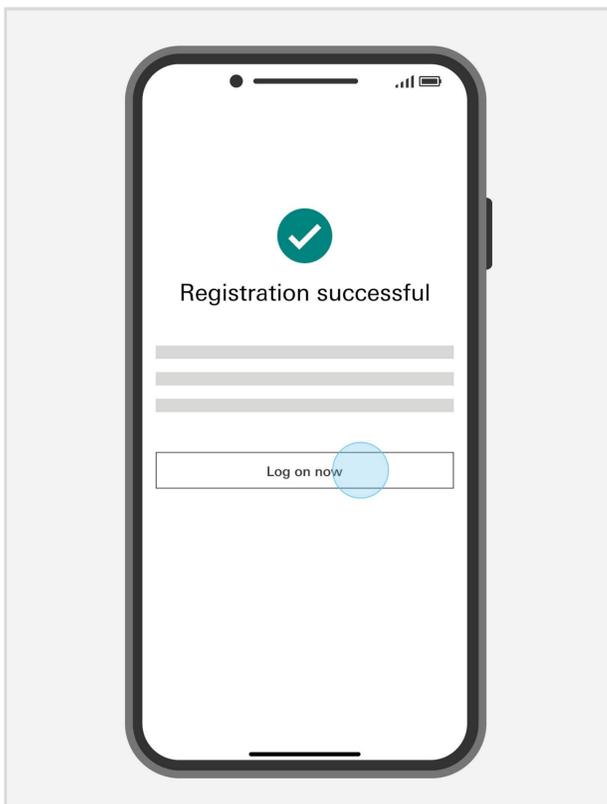
Create a strong password. Re-enter it to confirm. Select 'Continue'.



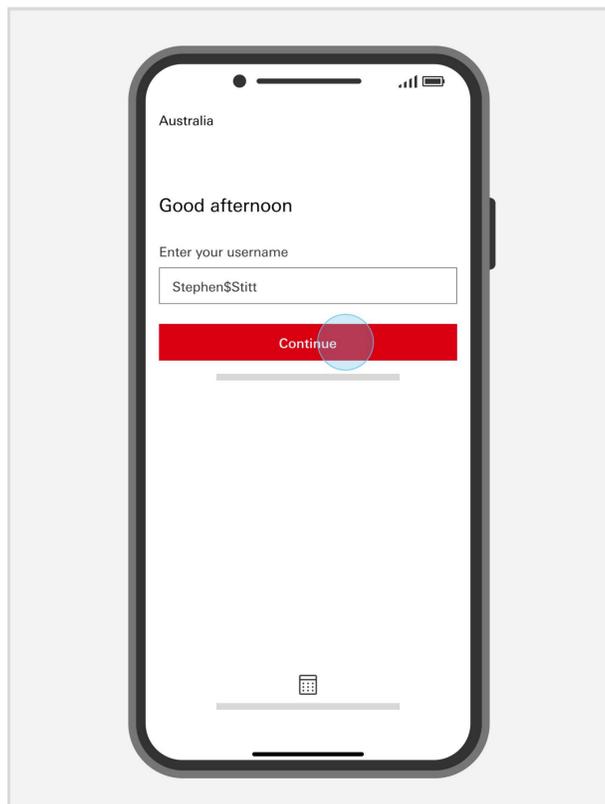
Choose a security question that you can easily remember the answer of.



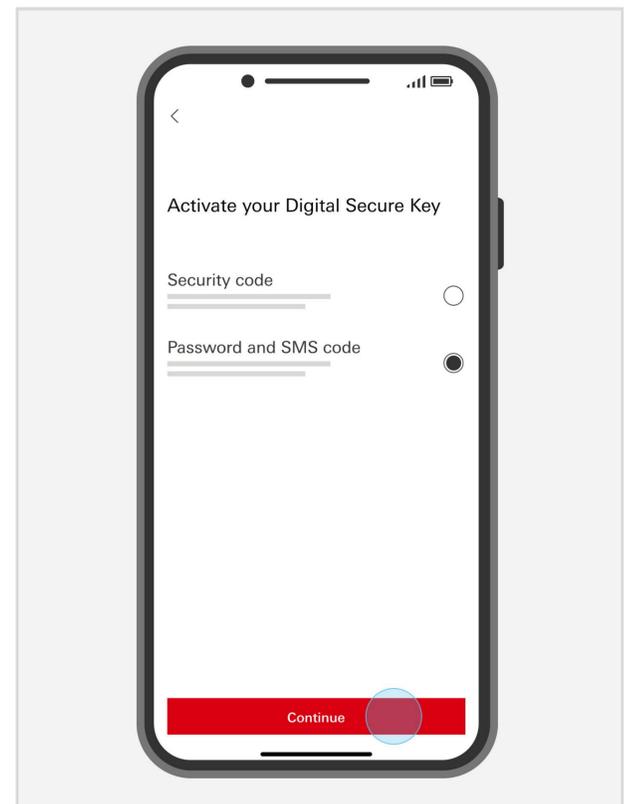
Enter the answer to your security question. Select 'Register now'.



Success! Select 'Log on now' to activate your Digital Secure Key and biometrics.



Enter your username and select 'Continue'.



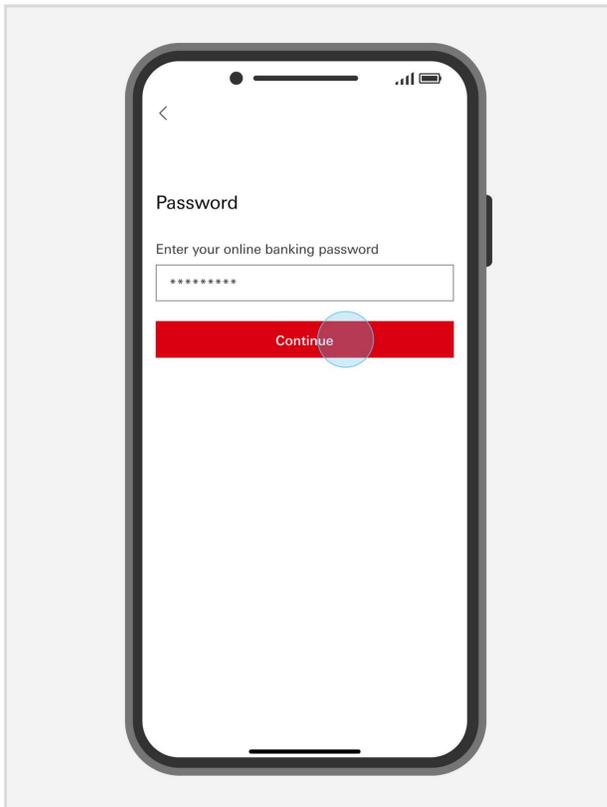
Activate your Digital Secure Key using one of the options. Select 'Continue'.

We're here to help

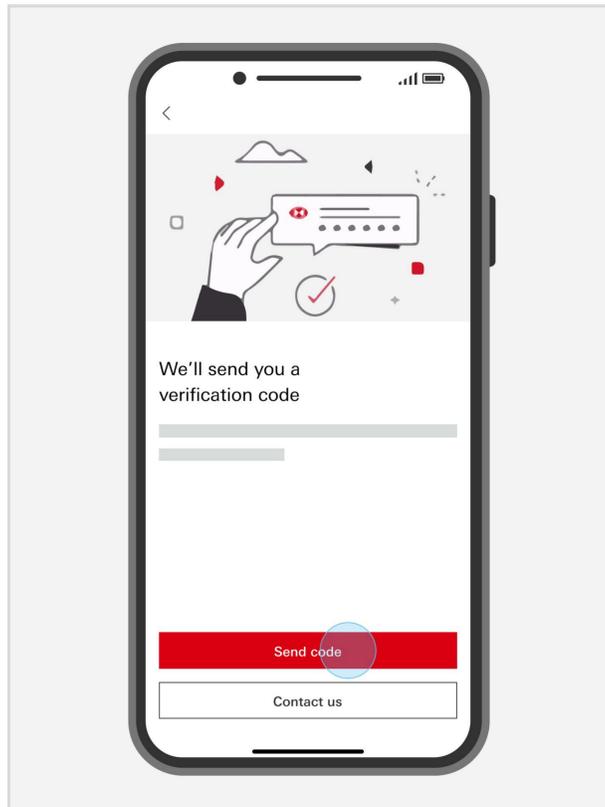
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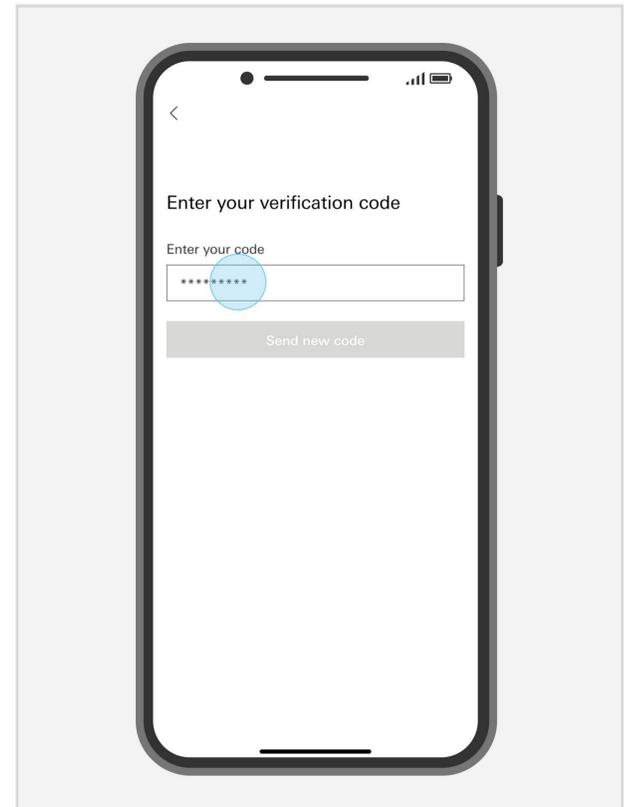




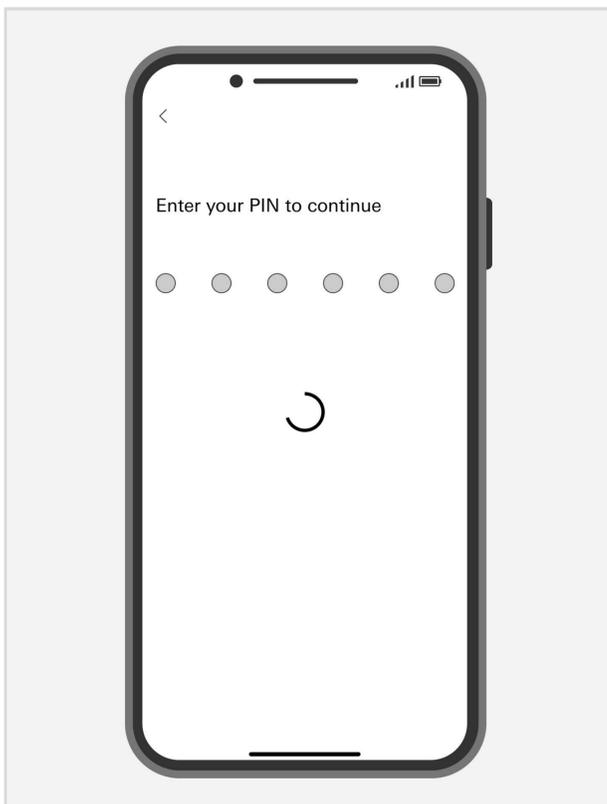
Enter your new online banking password and select 'Continue'.



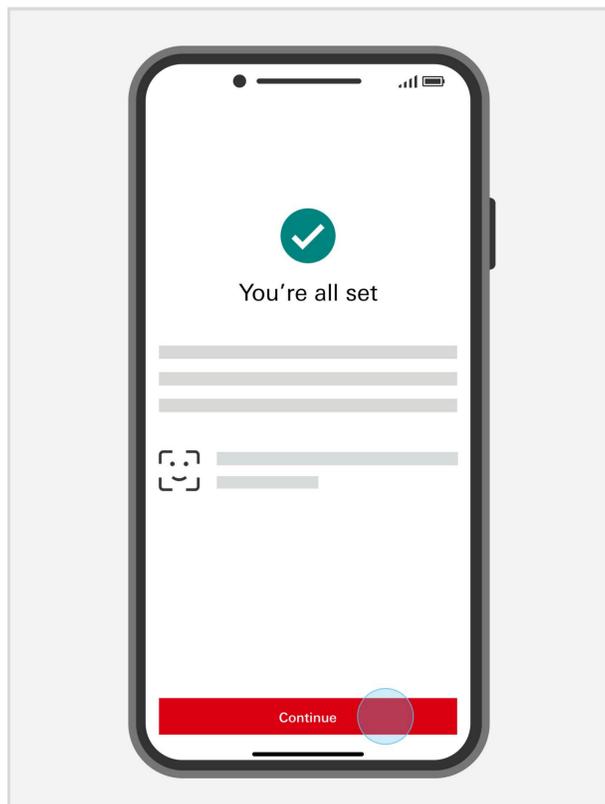
Select 'Send code'. You'll receive an SMS on your registered mobile number.



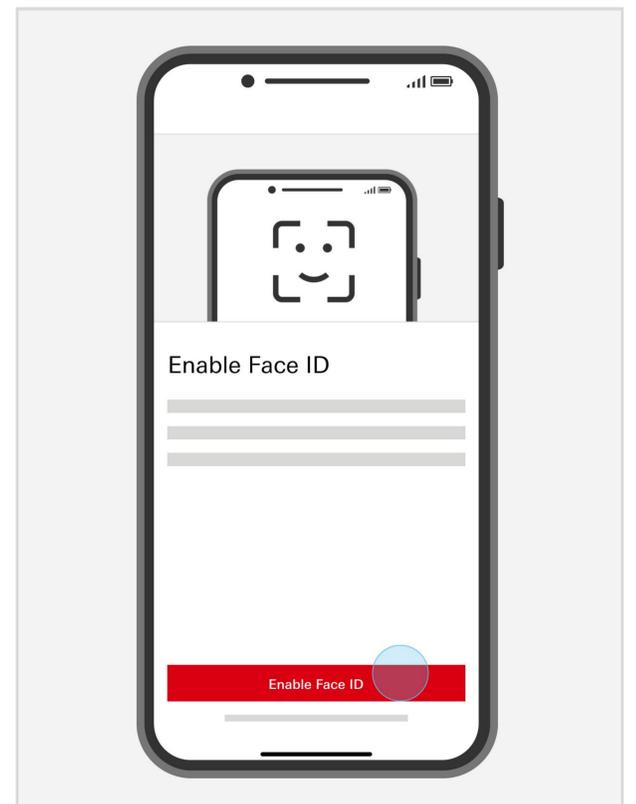
Enter the verification code from the SMS. Select 'Send new code' if needed.



Set up a 6-digit mobile banking PIN to log on to the app.



Enable biometrics for a fast and secure way to log on to the app.



Depending on your device, select 'Enable Face ID' or 'Enable Touch ID'.

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