

汇丰网上银行 业务指南

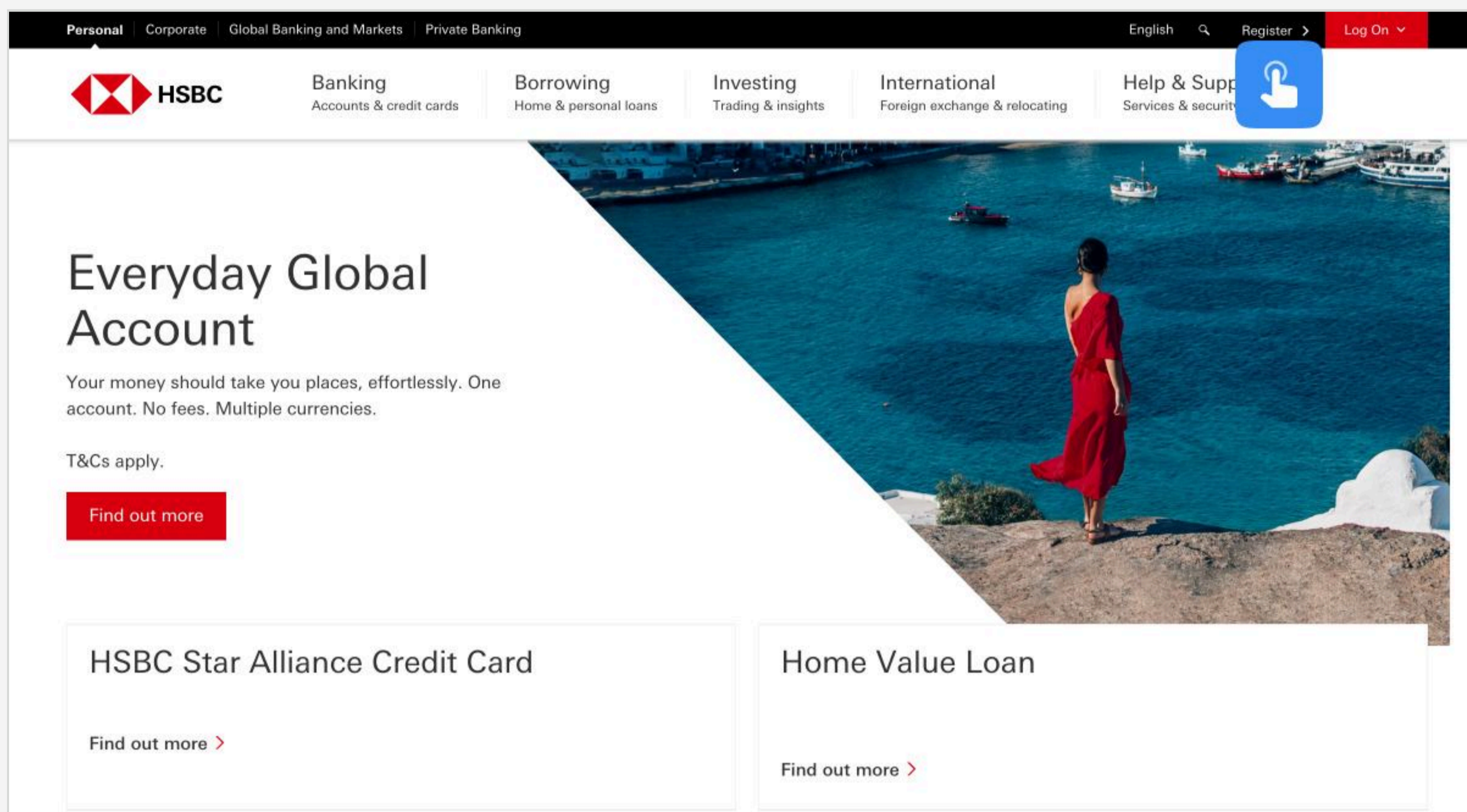
您如果需要帮助

请致电我行客服热线1300 308 008进行查询。如果您在澳洲境外，请拨打+61 2 9005 8220联系客服。

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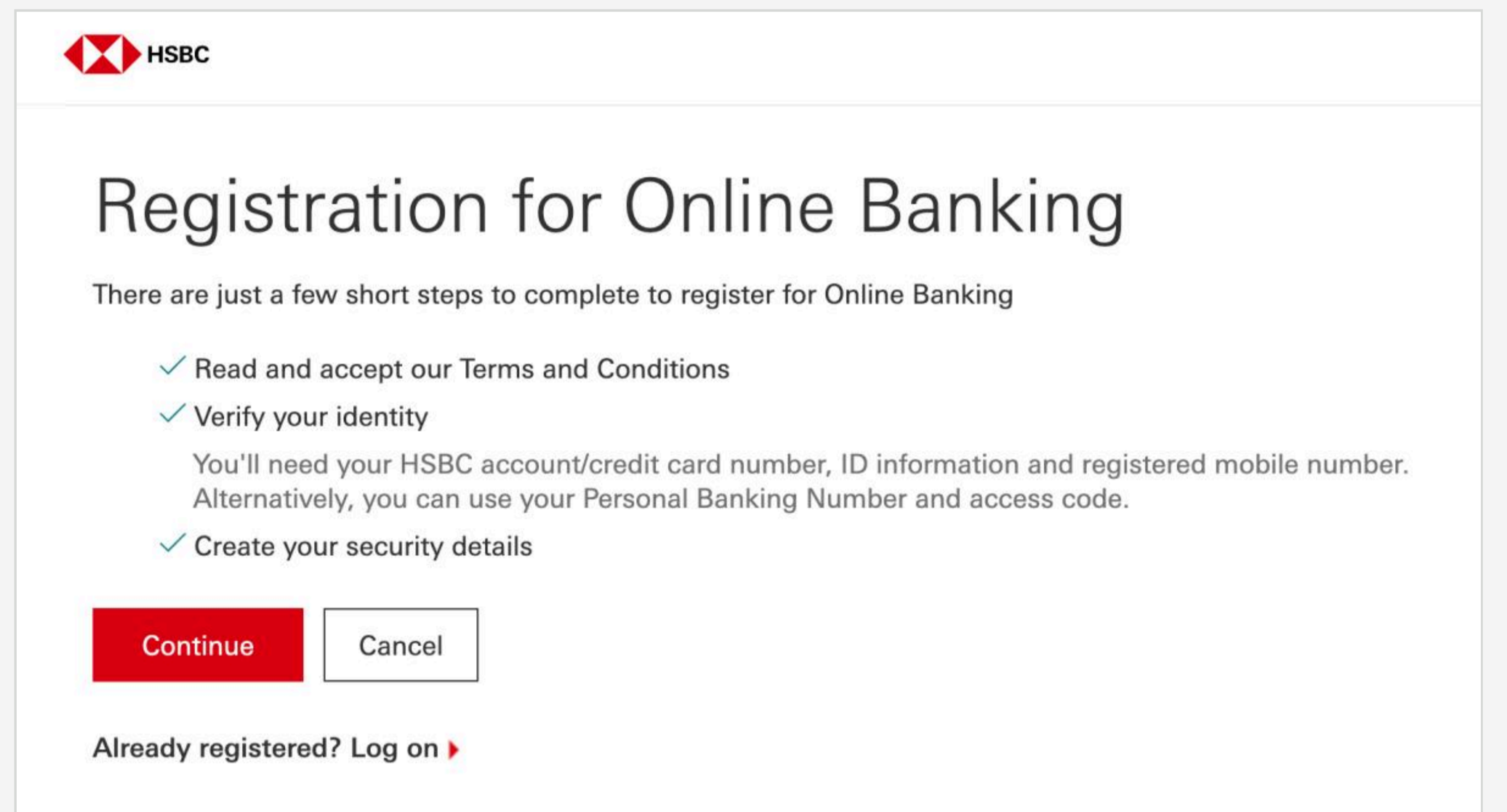


注册网上银行



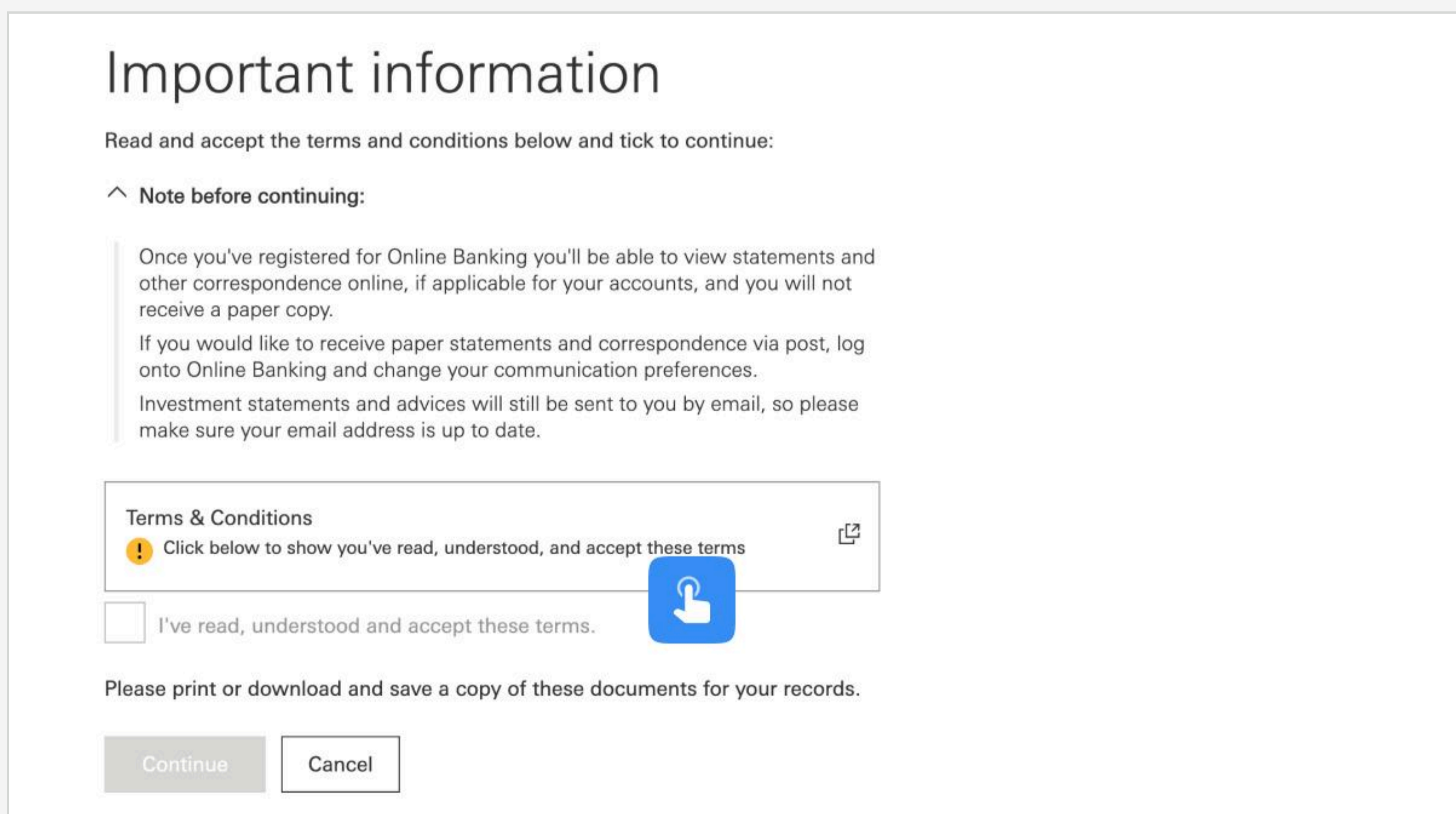
步骤1

使用浏览器访问汇丰银行澳大利亚官网 (hsbc.com.au)。在页面右上角点击“Register”开始注册



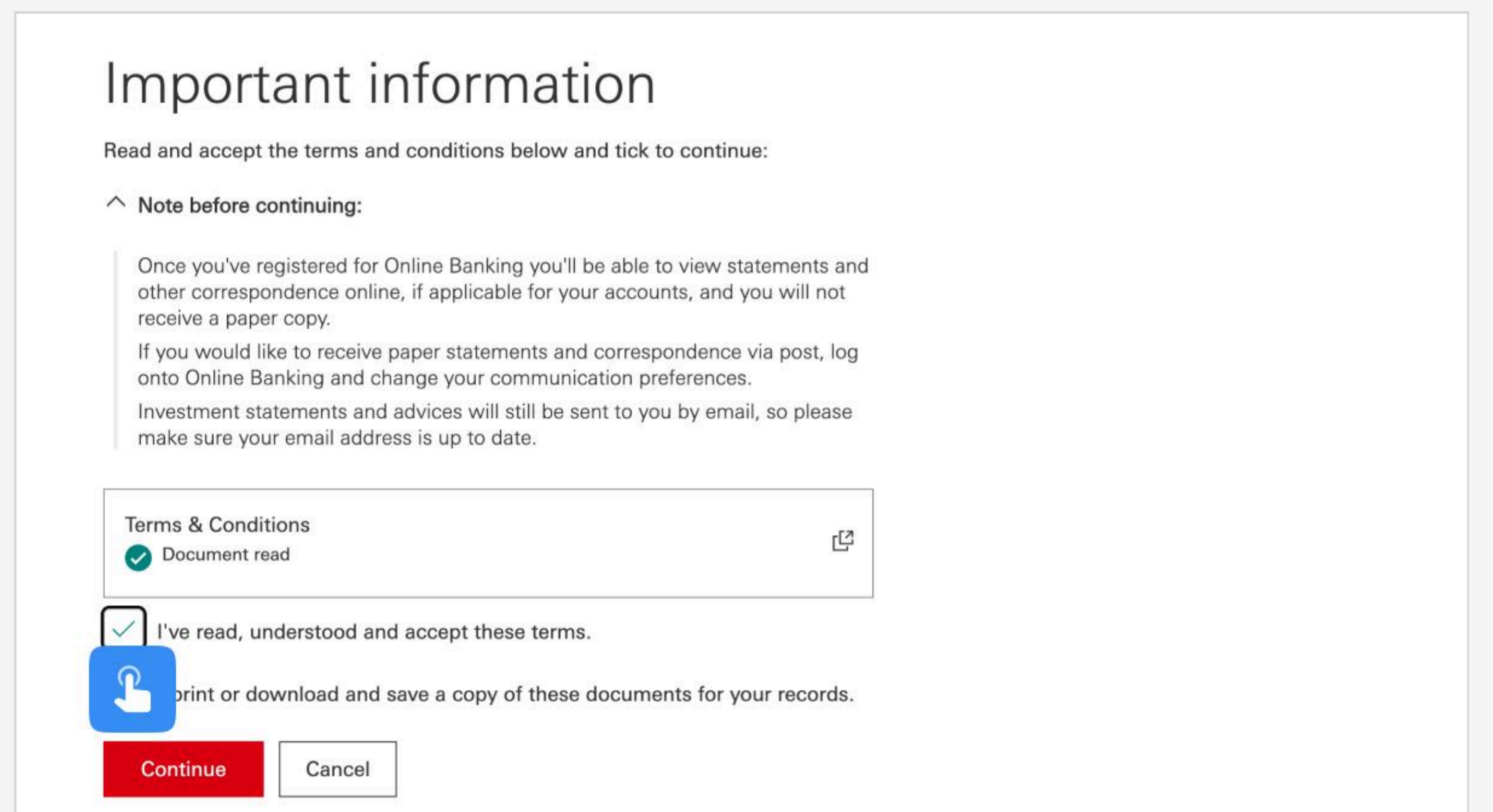
步骤2

请确保您已经准备好账号、证件信息及与银行记录一致的手机号码，点击“Continue”继续



步骤3

打开并仔细阅读网上银行服务条款与细则



步骤4

阅读并理解条款后，勾选同意框，然后点击“Continue”继续

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Verify your identity

Choose one verification method:

BSB and account number
Enter your account number and your ID, e.g. driver licence or passport number

Credit card number
Enter your credit card number and your ID, e.g. driver licence or passport number

Personal Banking Number
You can request your Personal Banking Number and Access Code by calling us

步骤5

选择任一认证方式，然后点击“Continue”继续（若使用账号注册，请选择“BSB and account number”）

Verify your identity

Complete the fields below

BSB and account number
456123456789

Note before continuing
This is the combination of the last 3 digits of your BSB followed by the 9 digits of your account number e.g. 091123456318.

The last 6 digits of your mobile number
123456

Note before continuing
This is the mobile number you used to apply for your HSBC account

Identification document type
Select your identification document type.
Driver licence

Driver licence number
This is the driver licence number you used to apply for your HSBC account
P1234567

步骤6

输入账号信息（若使用账号注册，请输入BSB后3位及9位账号）、手机号码后6位、选择证件类型并输入您的证件号码，然后点击“Continue”继续（注意：所有信息须与银行记录一致。）

Verification

We'll send a verification code by SMS.

A one-time code will be sent to your mobile number:
*****12345

[Need to update mobile number? ▶](#)

步骤7

点击“Send code”以获取短信验证码

Verification

SMS sent to ***12345**

A one-time code has been sent to your mobile number. Sent at 15:46 expires in 100s.

Enter the 6-digit verification code
654321

[Learn more about verification codes verification codes ▶](#)
[What if I didn't receive a verification code? ▶](#)

步骤8

输入您手机短信获取的6位数验证码，然后点击“Continue”继续

Create security details

Username
Create a username
stephenstitt

Password
..... Show

Confirm password
..... Show

步骤9

创建介于6到30个字符之间的用户名，设置网银密码，并再次输入以确认。点击“Continue”继续

Choose a security question

If you forget your security details, you'll need to answer this question to reset them. To protect your account, enter something that only you would know.

Security question
Who is your favourite sports star?

Security answer
..... Show

Confirm security answer
..... Show

步骤10

选择一个您可以轻松记住其答案的安全问题，设置安全问题的答案，并再次输入以确认。点击“Continue”继续

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Registration complete

You're now registered for HSBC Online Banking and can now access it on mobile, desktop and tablet devices. Confirmation of your registration will be sent to the mobile number and email address you most recently registered with us.

Your username is: **stephenstitt**

Download the HSBC AU Mobile Banking app

- Secure and convenient, the mobile app makes it easy to bank on the go.

Find out more [▶](#)



步骤11

恭喜您注册成功！请使用您刚设置的登录信息登录网上银行。扫描二维码下载汇丰澳洲App，体验更加便捷的手机银行服务

您如果需要帮助

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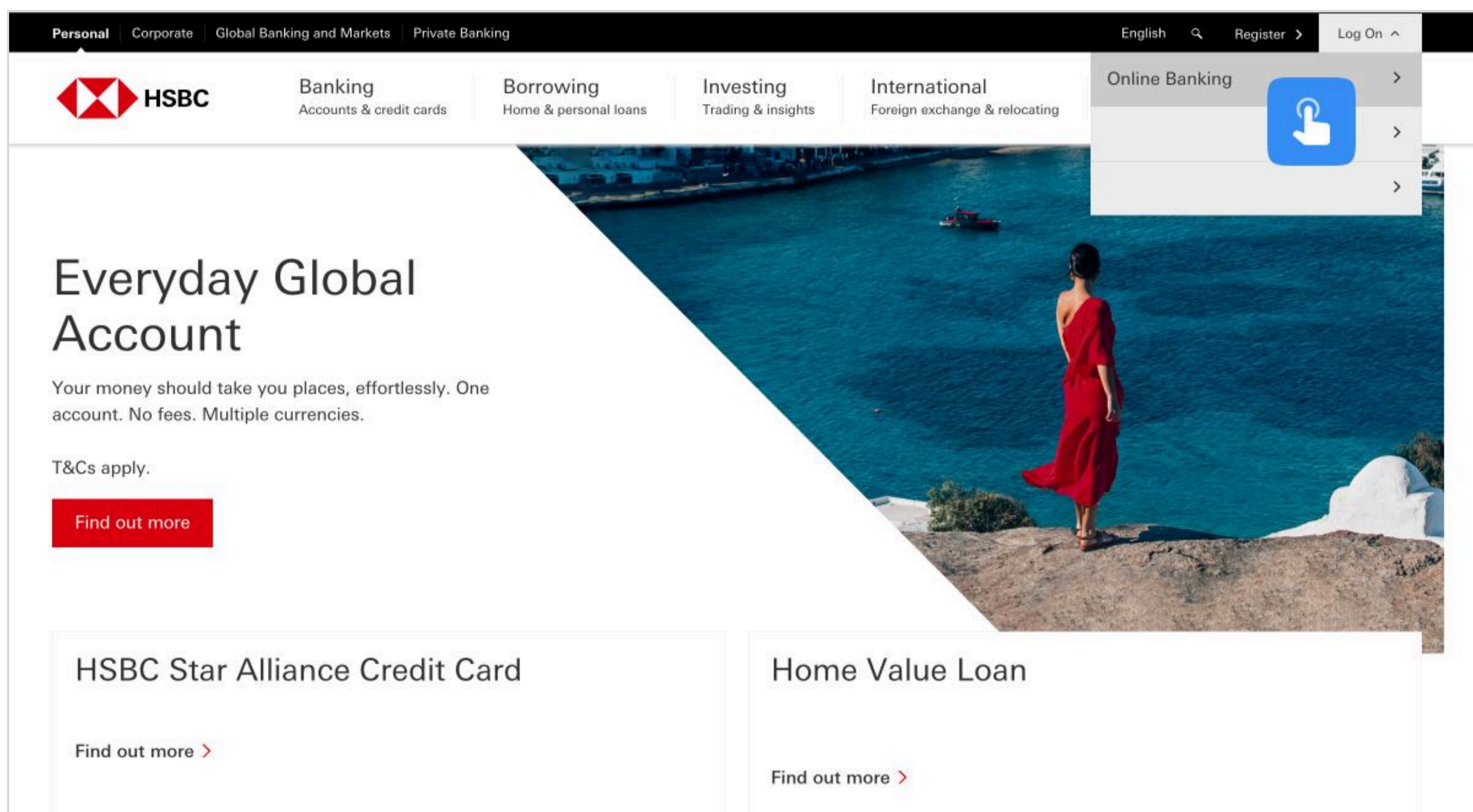
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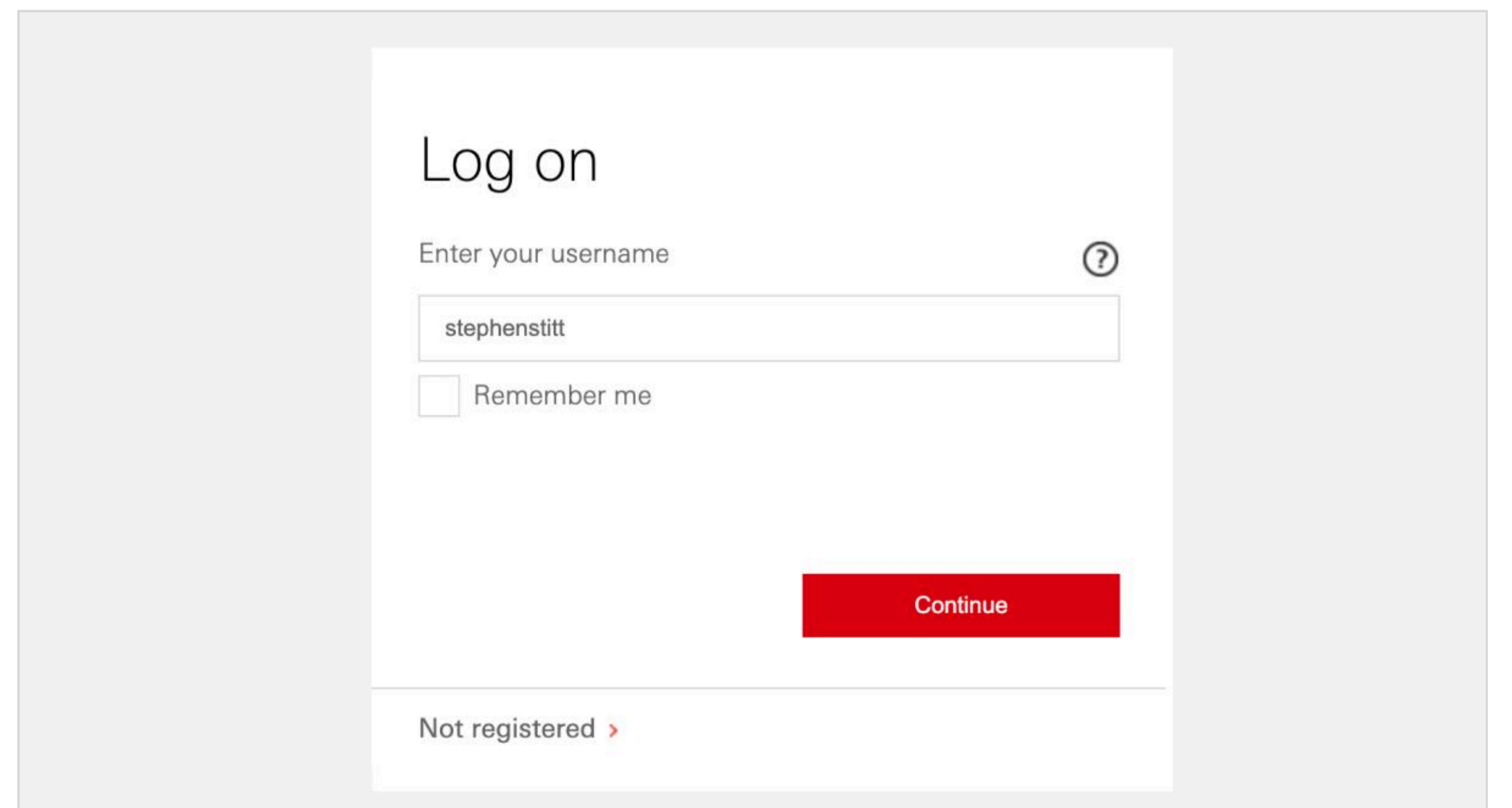


登录网上银行



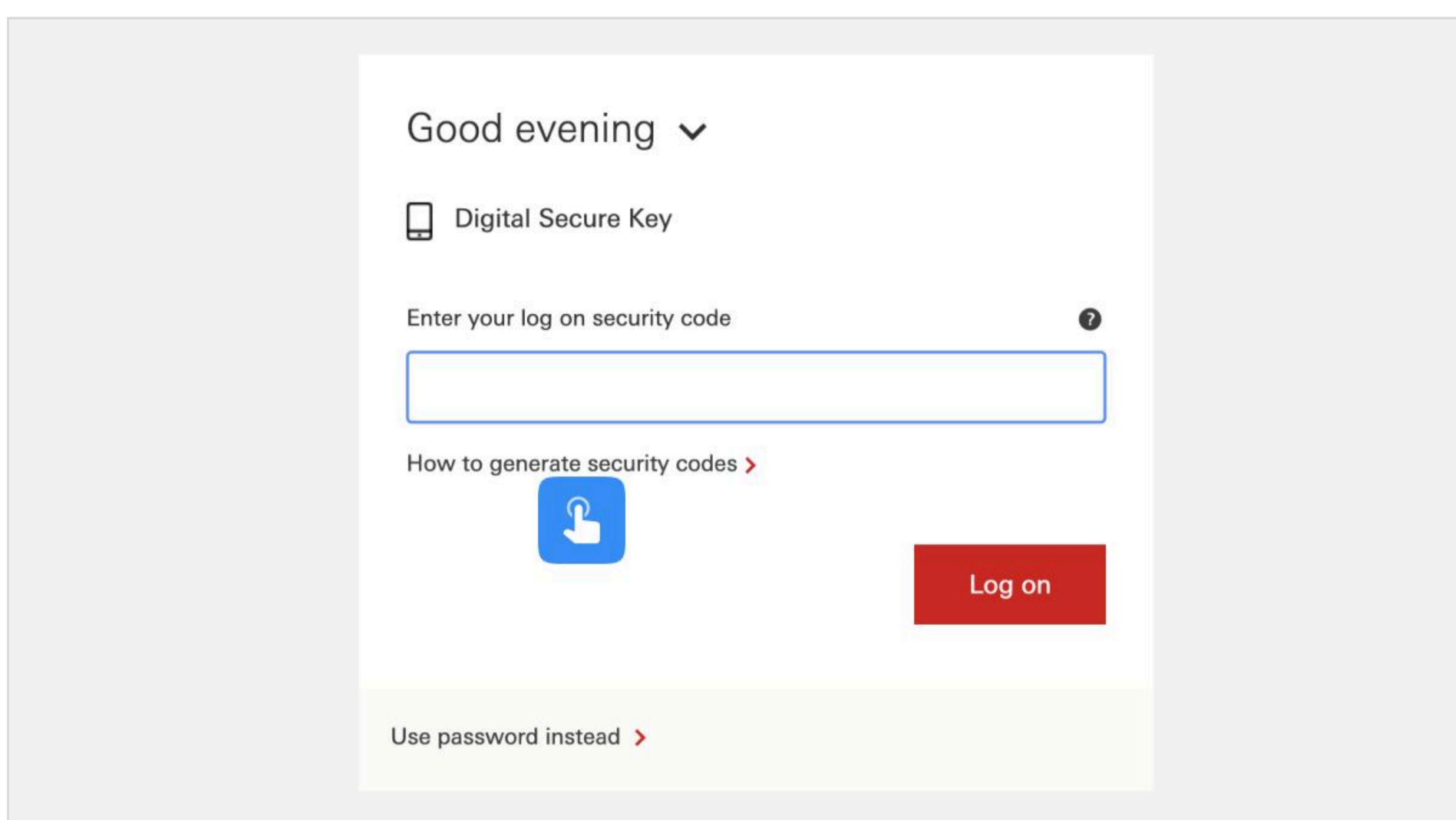
步骤1

使用浏览器访问汇丰银行澳大利亚官网（hsbc.com.au）。在页面右上角点击“Log On”登录，然后选择“Online Banking”网上银行



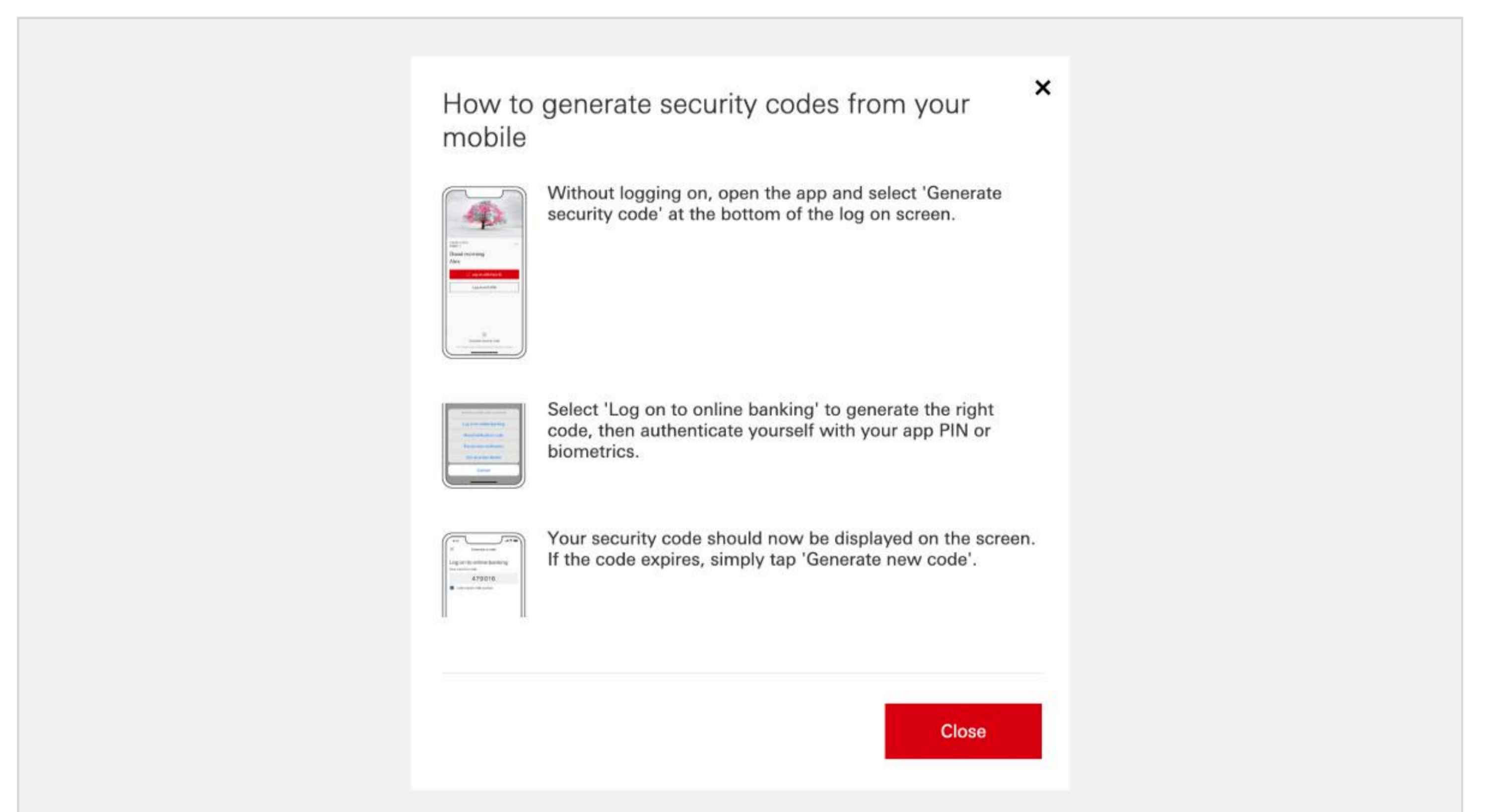
步骤2

输入您的网上银行用户名，点击“Continue”继续



步骤3

如果您已经安装并设置好了汇丰澳洲App，请使用该App生成安全验证码进行登录。如不确定如何操作，可点击“How to generate security codes”查看详细说明



步骤4

请按照页面提示，在您的汇丰澳洲App里生成验证码

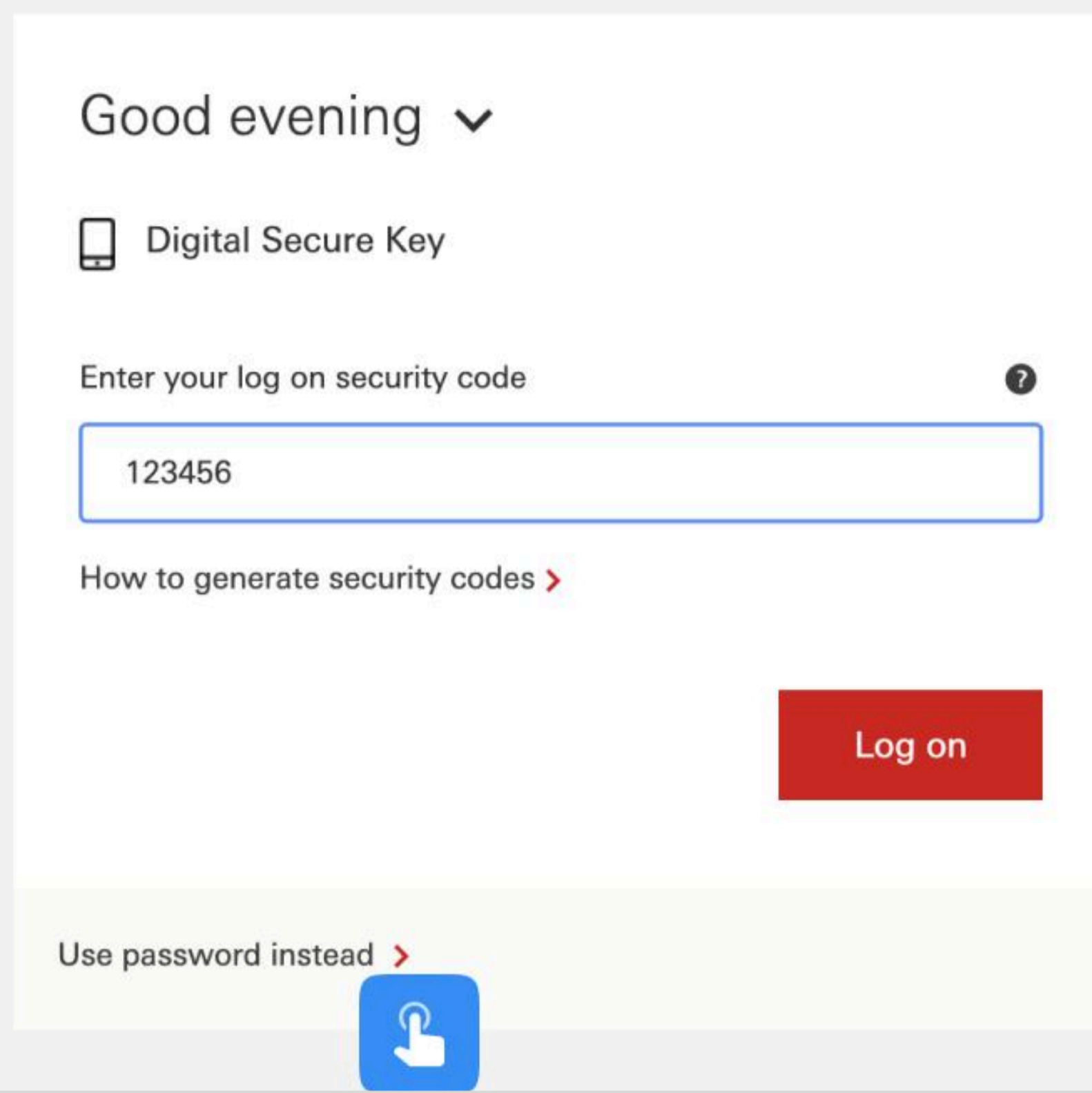
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Good evening ▾

Digital Secure Key

Enter your log on security code ?

123456

[How to generate security codes >](#)

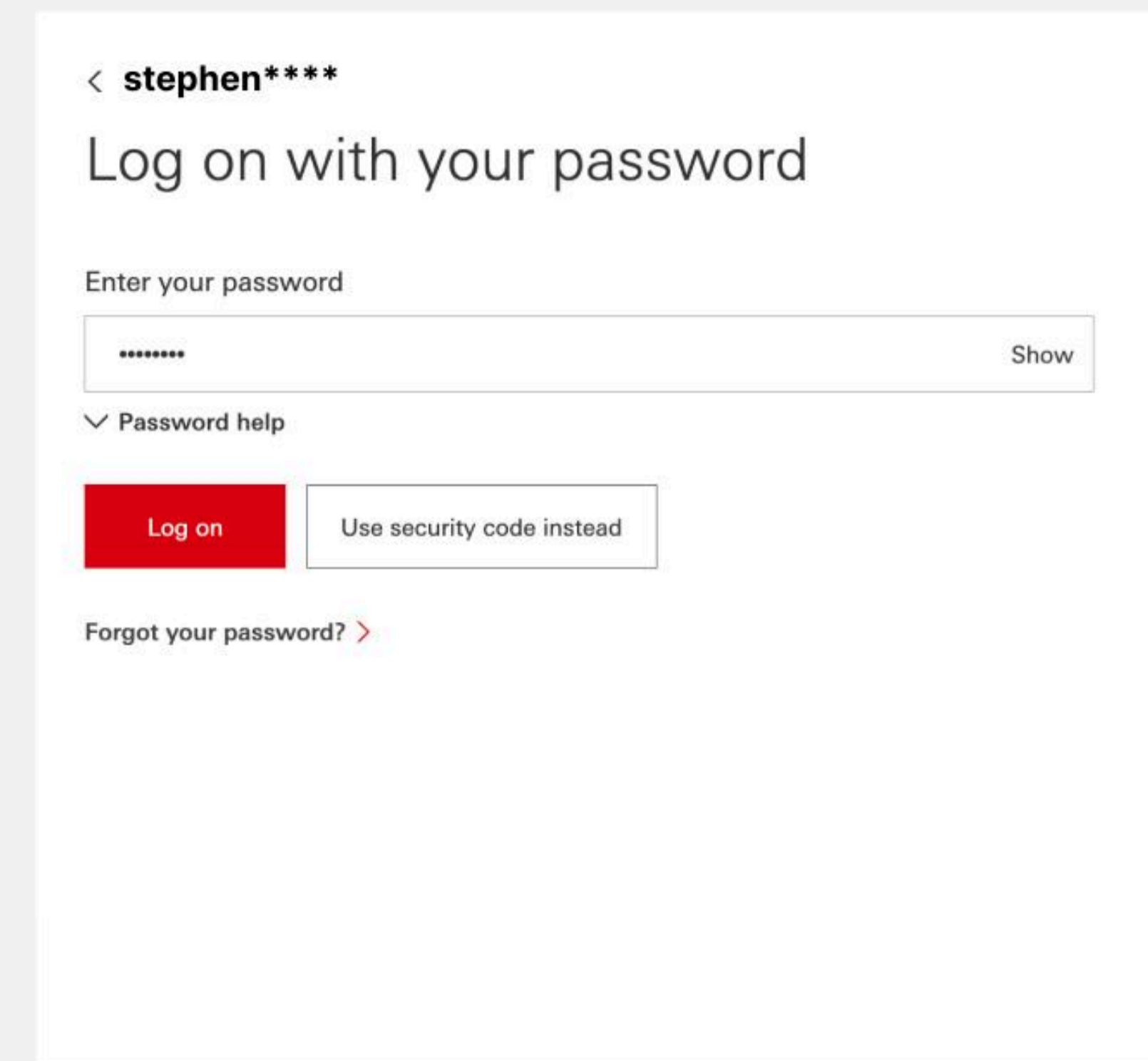
Log on

[Use password instead >](#)

步骤5

输入验证码，然后点击“Log on”登录

如果您更倾向于使用密码登录，可以选择“Use password instead”切换登录验证方式



< stephen****

Log on with your password

Enter your password

***** [Show](#)

✓ Password help

Log on [Use security code instead](#)

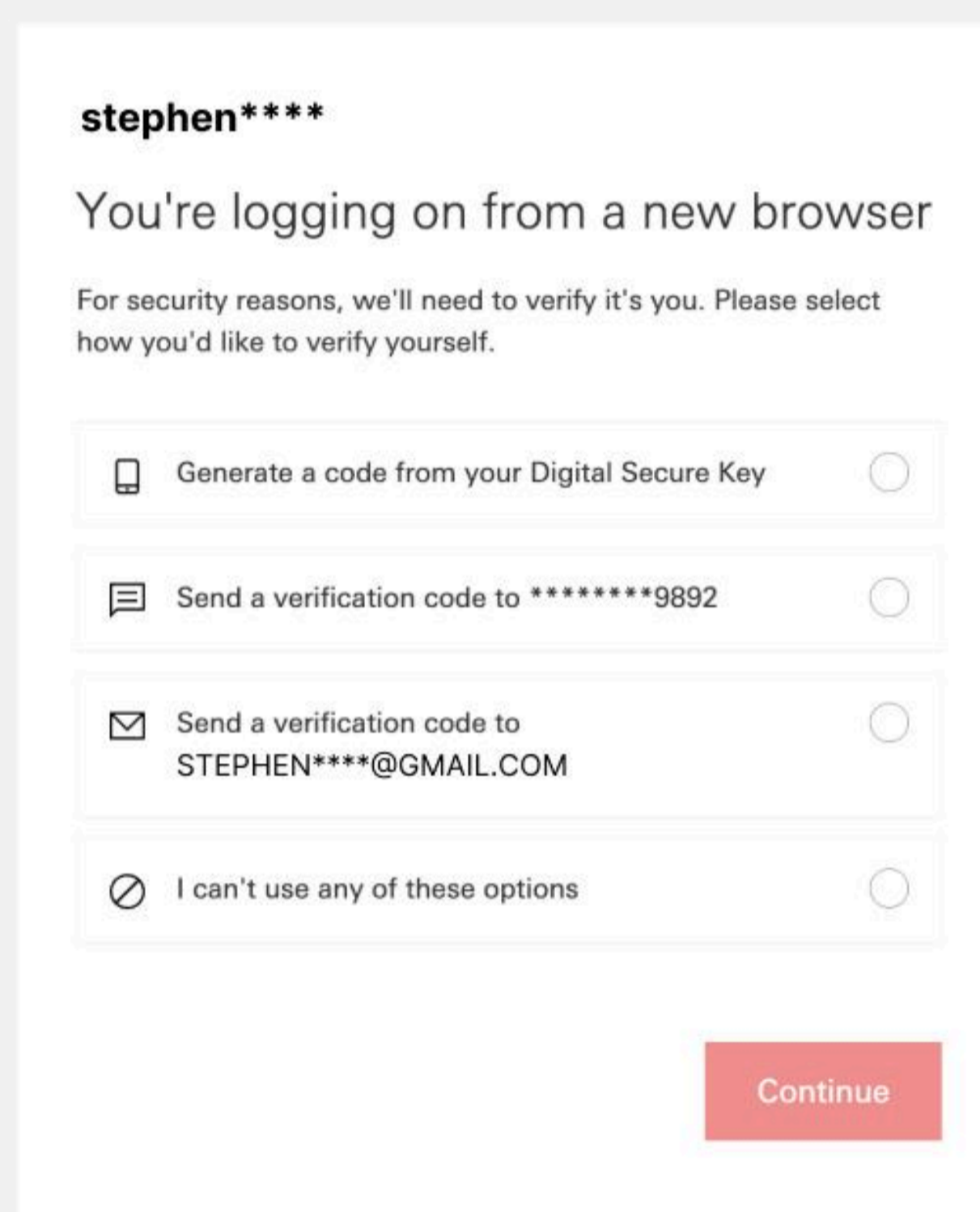
[Forgot your password? >](#)

步骤6

输入您的网上银行密码，点击“Log on”登录

重要提示

如果您使用密码登录，部分网上银行功能仍需通过手机App上的数字安全密钥进行验证才能使用



stephen****

You're logging on from a new browser

For security reasons, we'll need to verify it's you. Please select how you'd like to verify yourself.

Generate a code from your Digital Secure Key

Send a verification code to *****9892

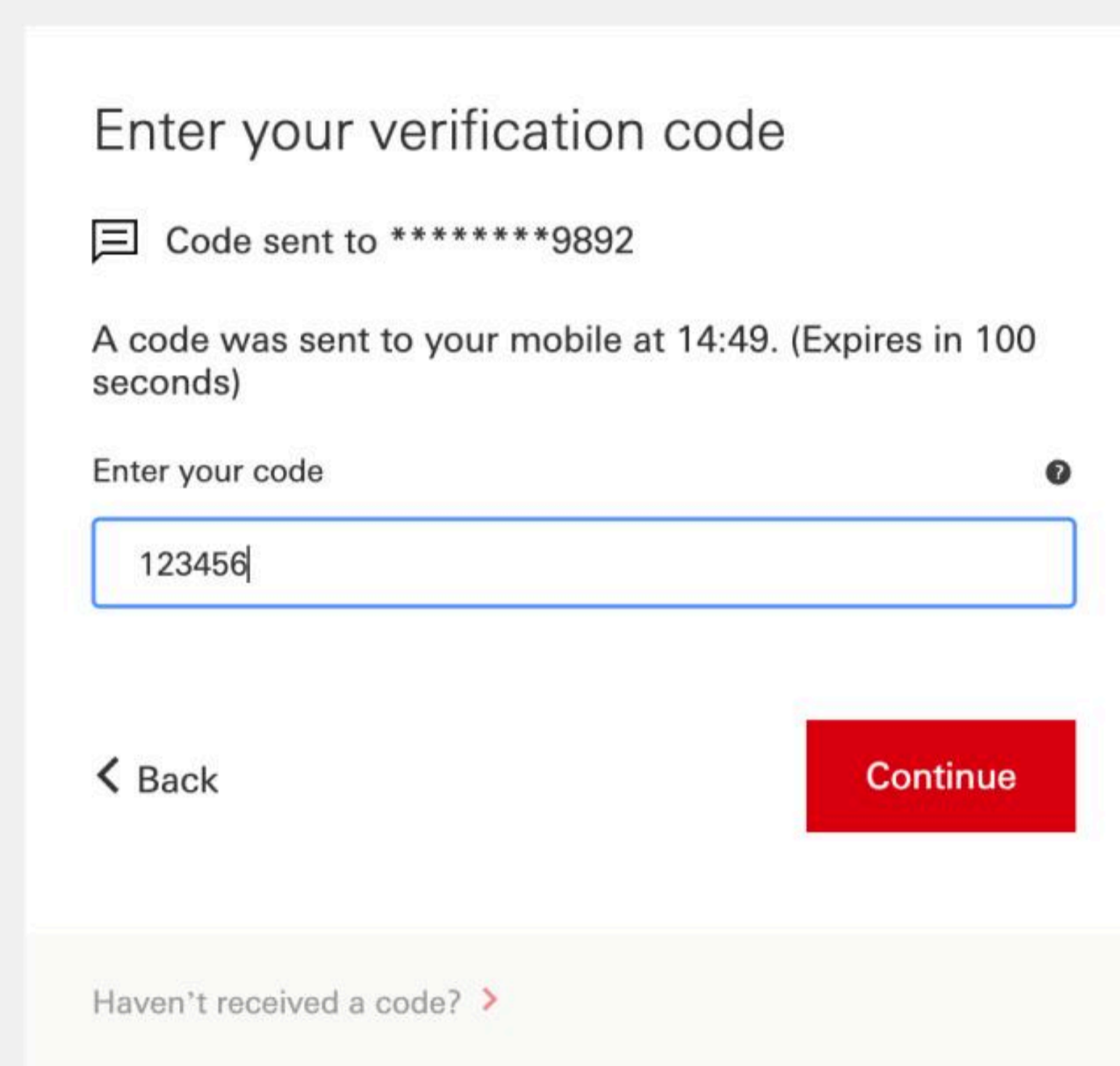
Send a verification code to STEPHEN****@GMAIL.COM

I can't use any of these options

Continue

步骤7

如果这是您第一次在该浏览器上使用密码登录，系统会要求您进行身份验证。请选择一种验证方式，并点击“Continue”继续



Enter your verification code

☰ Code sent to *****9892

A code was sent to your mobile at 14:49. (Expires in 100 seconds)

Enter your code

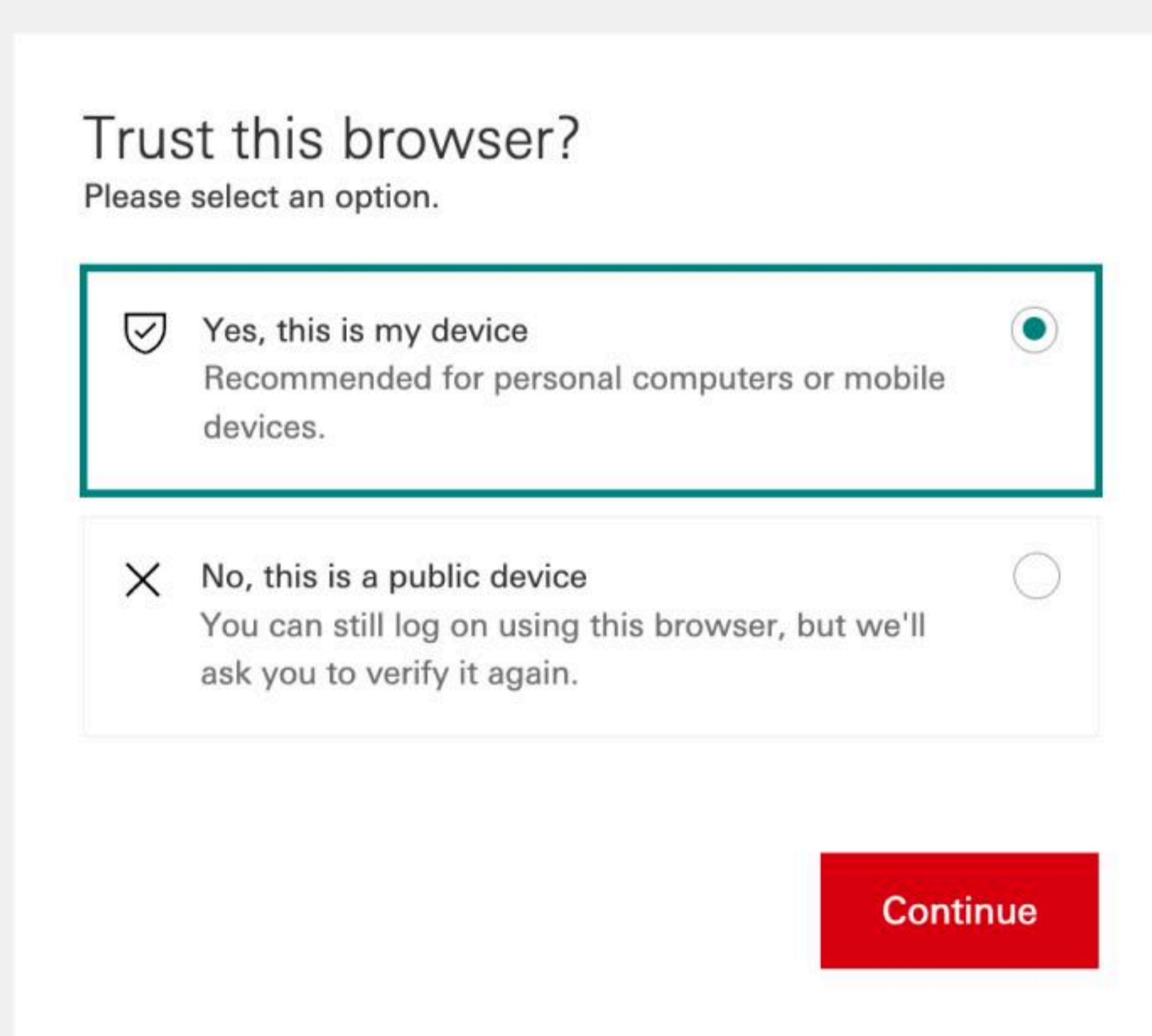
123456

< Back **Continue**

[Haven't received a code? >](#)

步骤8

输入手机或邮箱收到的验证码，点击“Continue”继续



Trust this browser?

Please select an option.

Yes, this is my device
Recommended for personal computers or mobile devices.

No, this is a public device
You can still log on using this browser, but we'll ask you to verify it again.

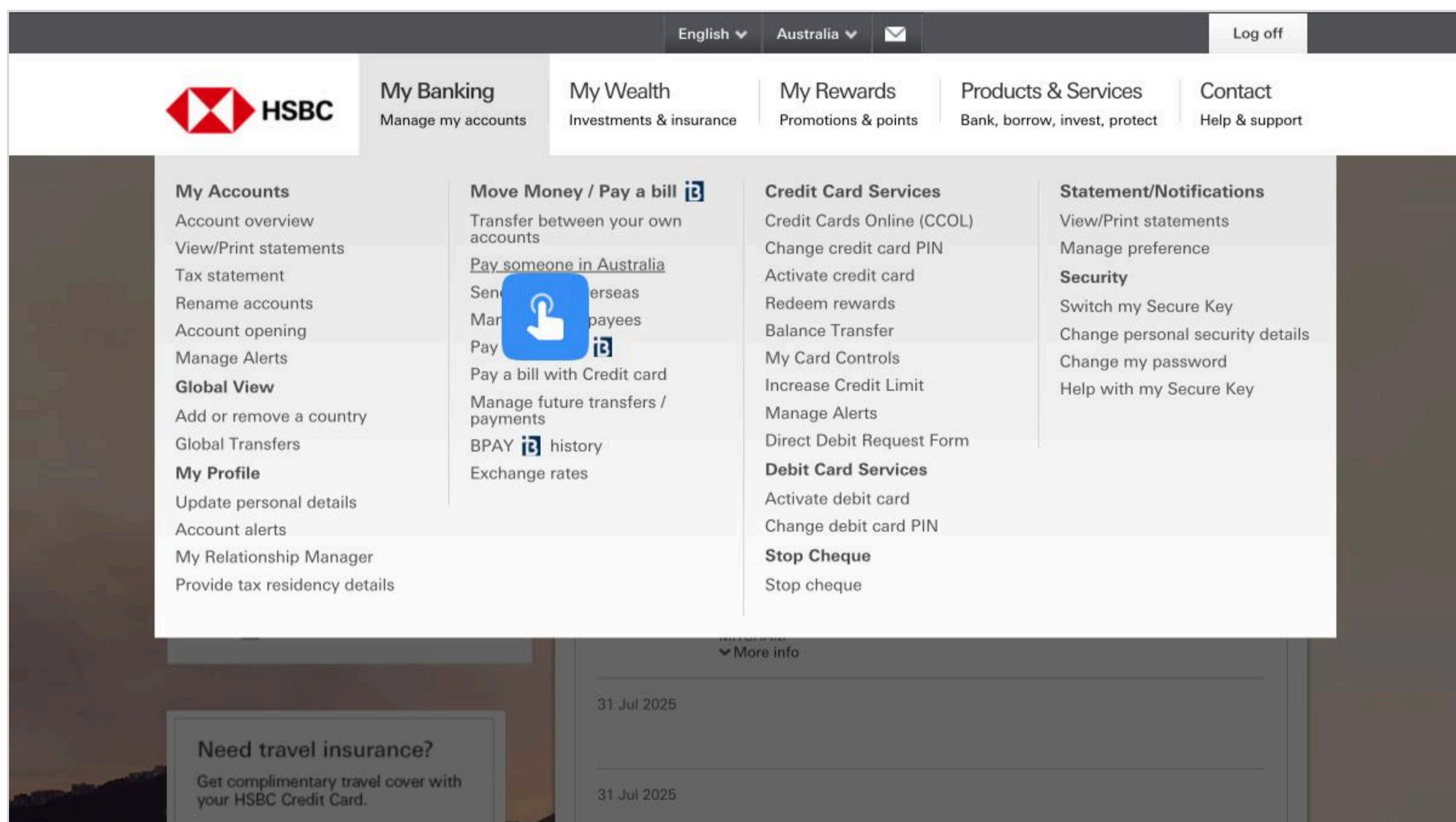
Continue

步骤9

如果您使用的是自己的设备，选择“Yes, this is my device”。如果是公用或他人的设备，请选择“No, this is a public device”，下次使用时需要再次进行身份验证。完成选择后点击“Continue”登录网银

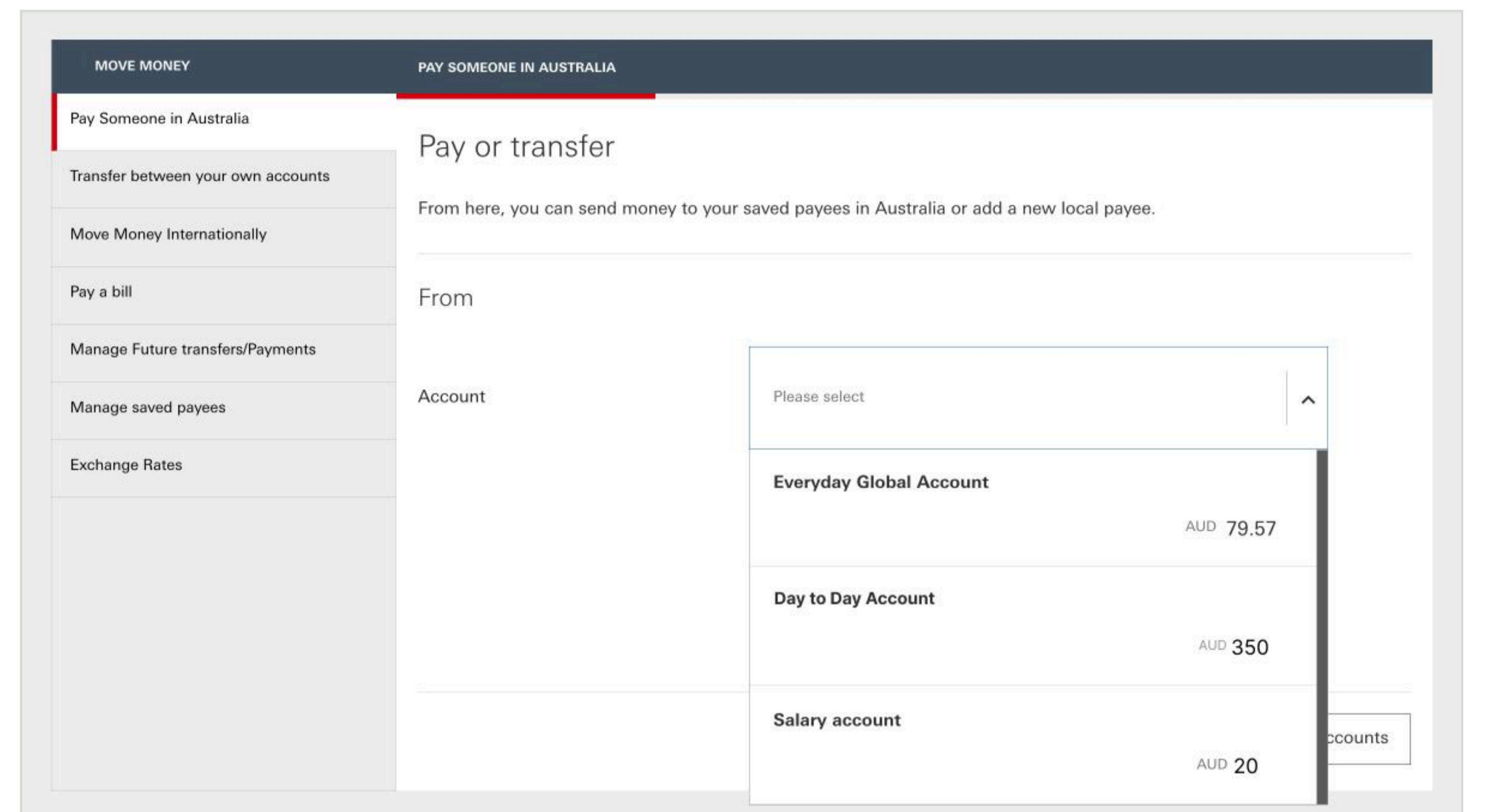


国内转账



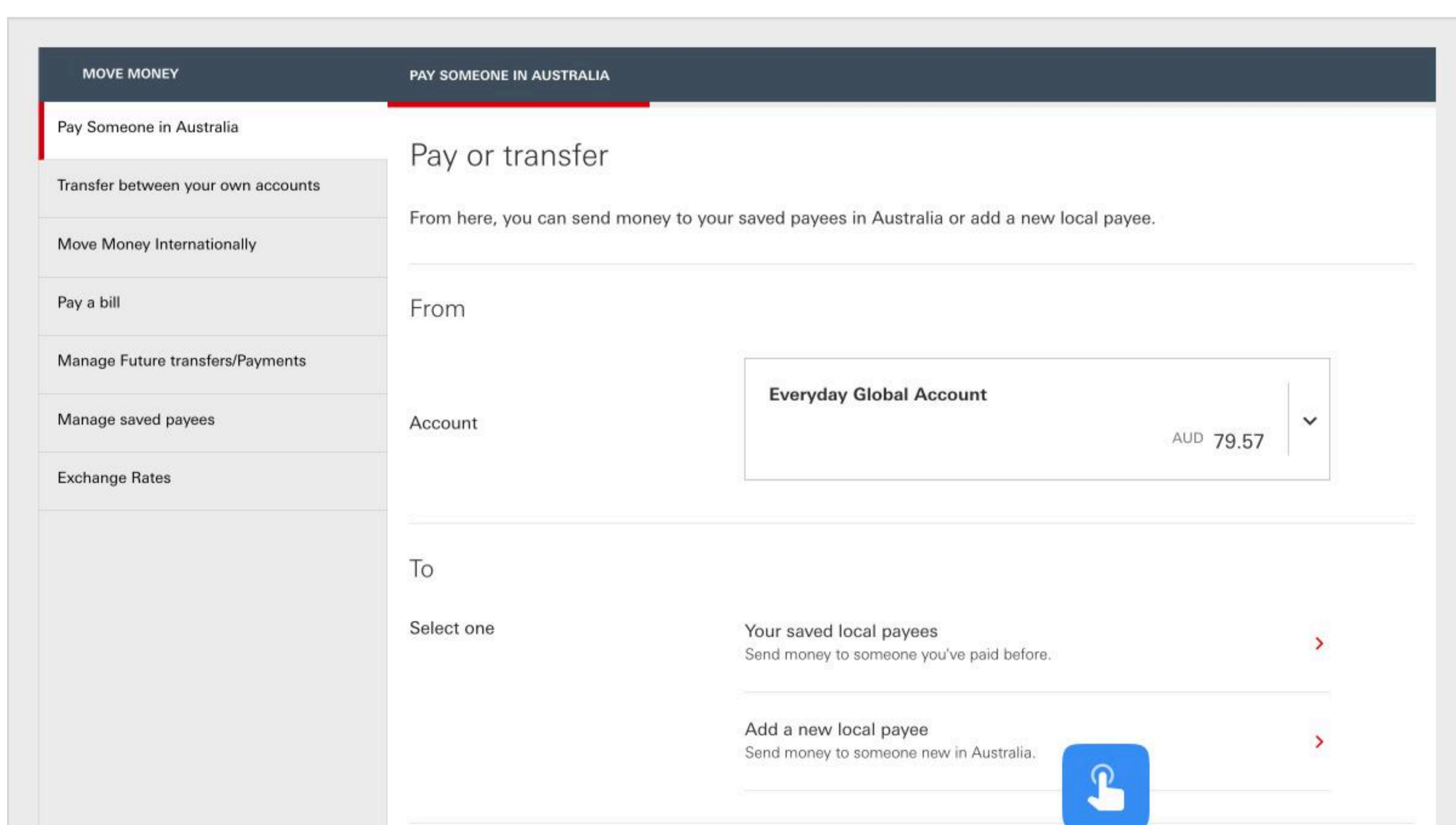
步骤1

在浏览器登录网上银行，点击“My Banking”然后点击“Pay someone in Australia”开始澳洲境内转账



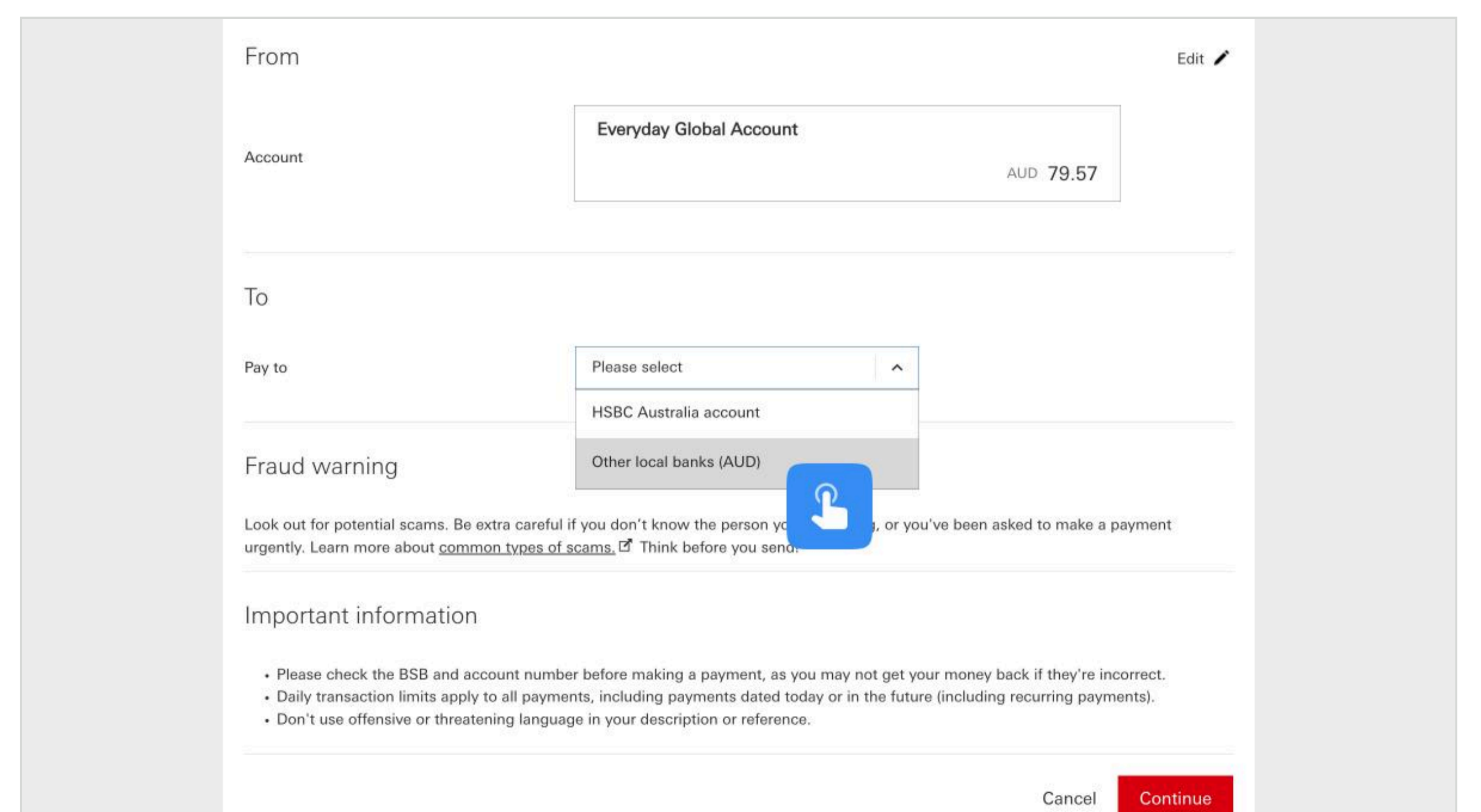
步骤2

在下拉列表中选择汇款账户



步骤3

点击“Add a new local payee”以添加新收款方账户。若您要向已保存的收款人付款，请选择“Your saved local payees”



步骤4

在下拉列表中选择收款方账户类型，点击“Continue”继续

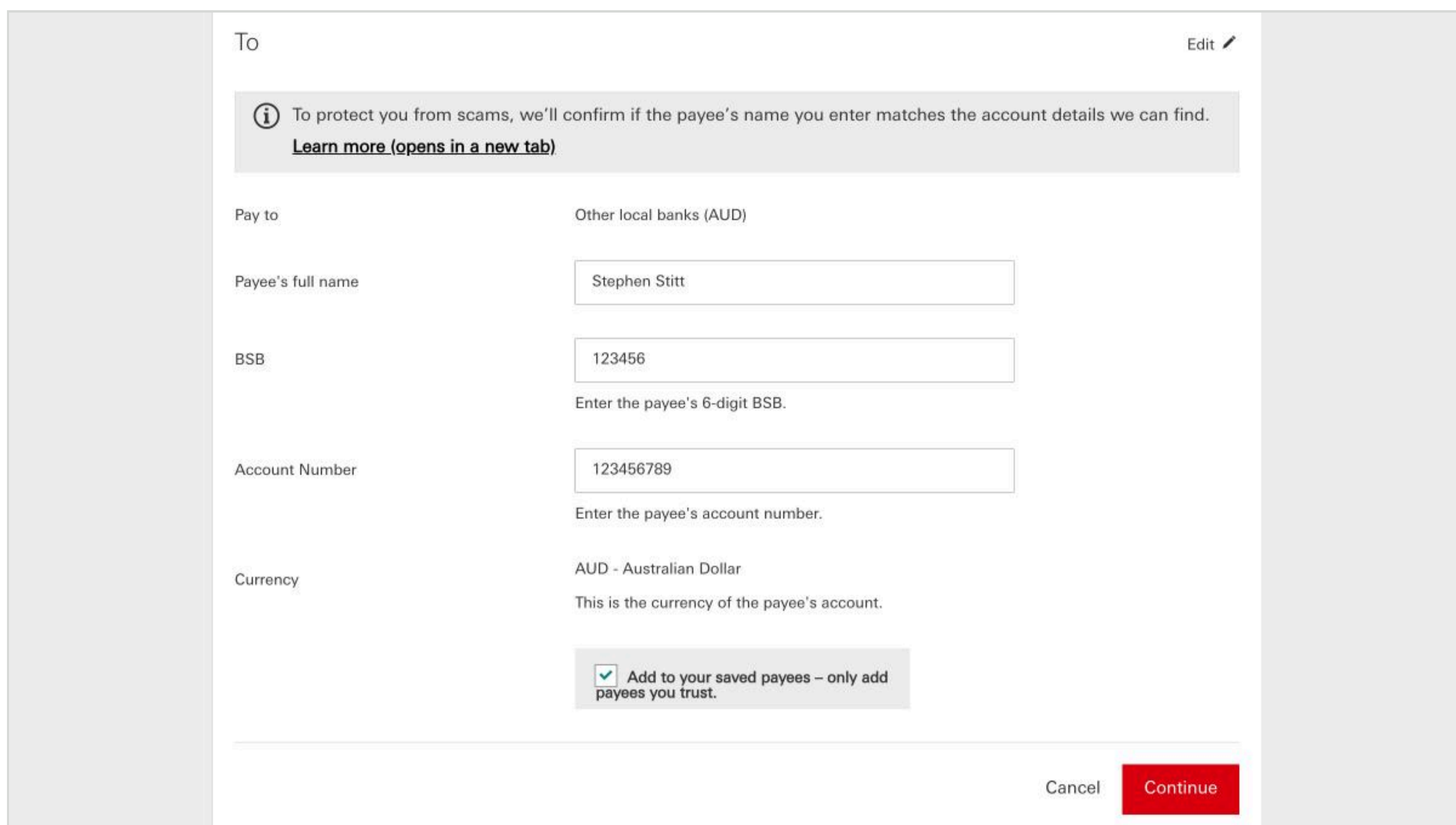
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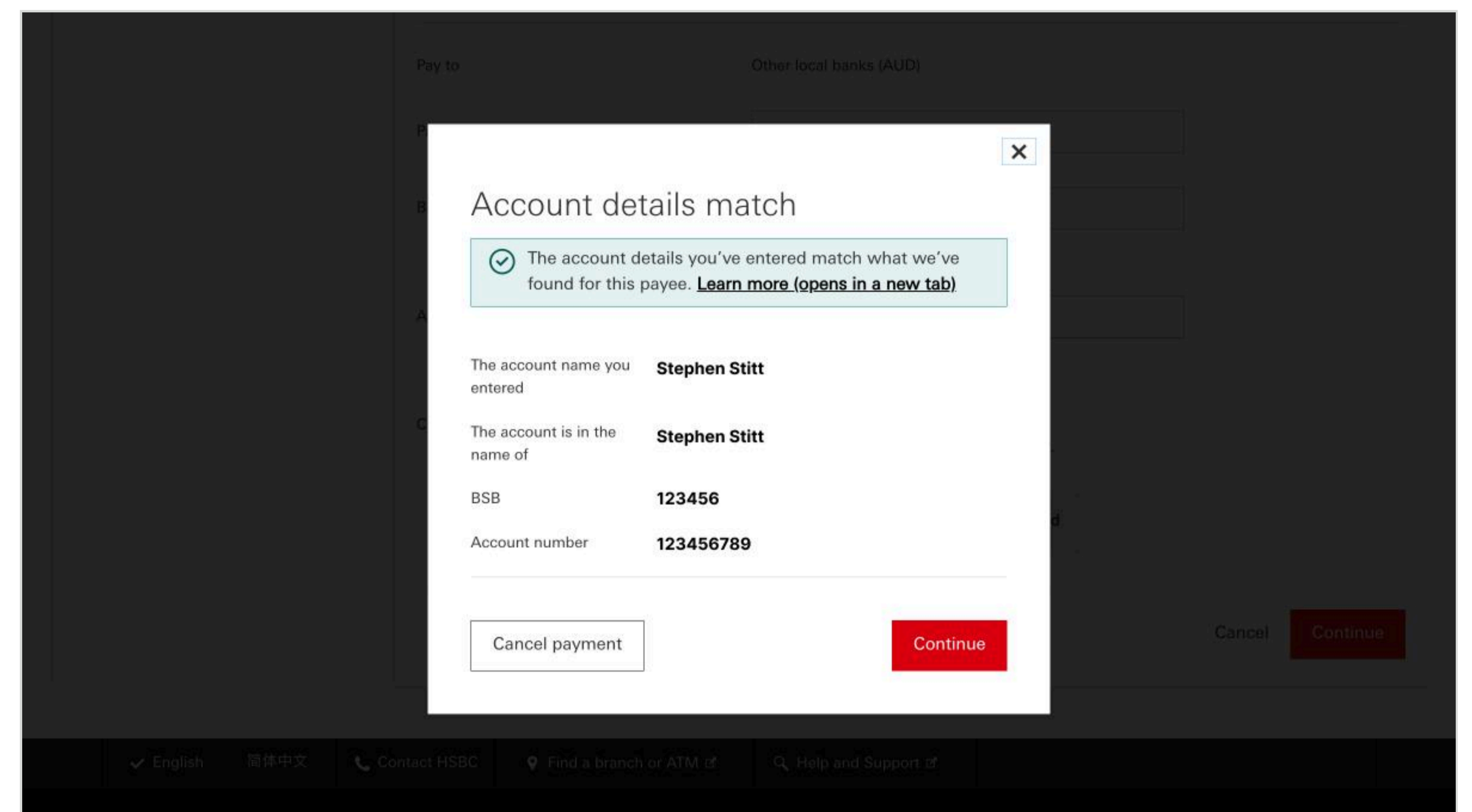




步骤5

输入收款方账户信息

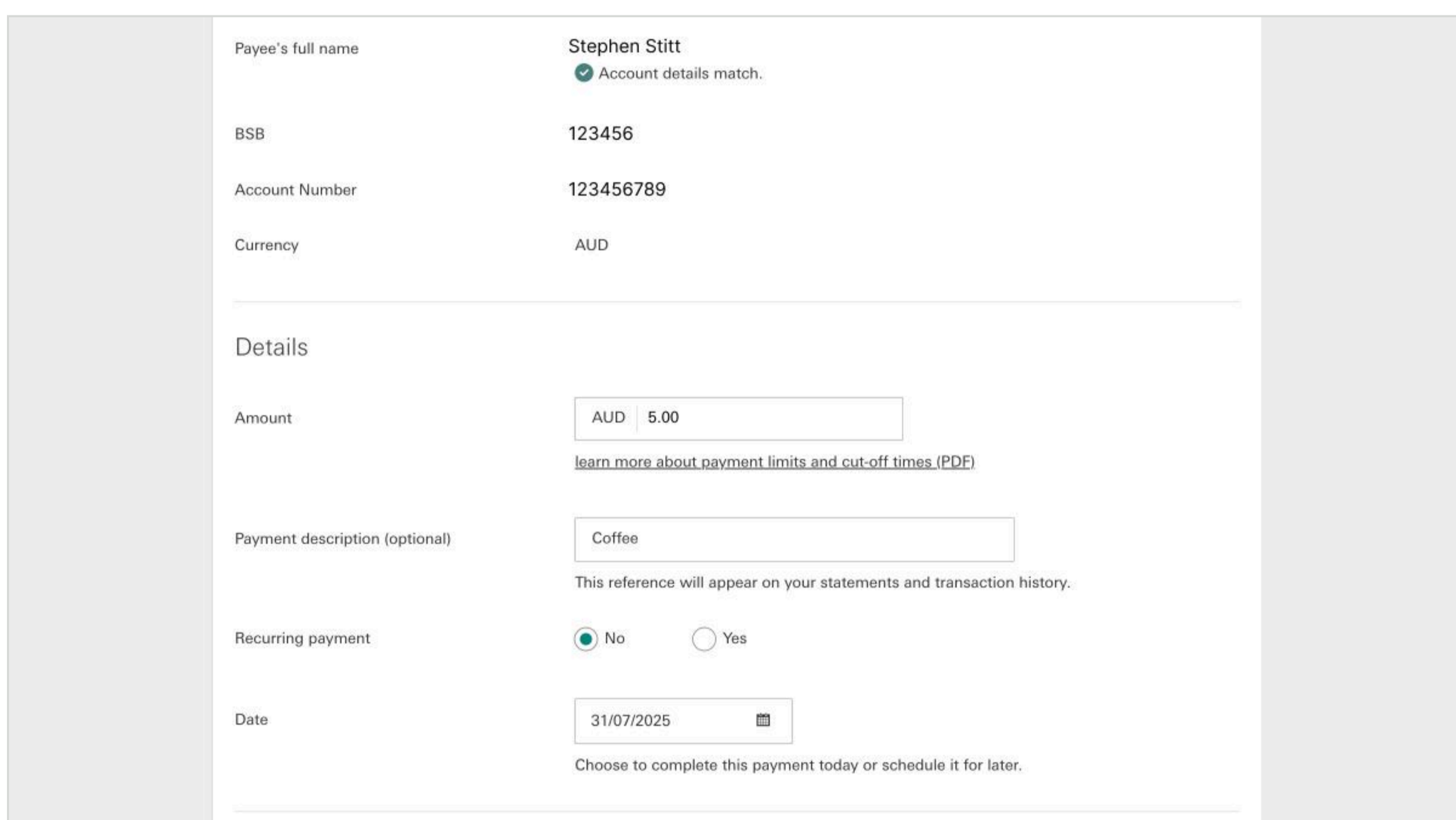
为了方便以后付款，您可以勾选“Add to your saved payees”将该收款人添加到您的已保存收款人列表。然后点击“Continue”继续



步骤6

以防止诈骗和错误付款，我们将使用“收款人名称验证”功能核对您所输入的账户信息是否与收款银行所持信息一致

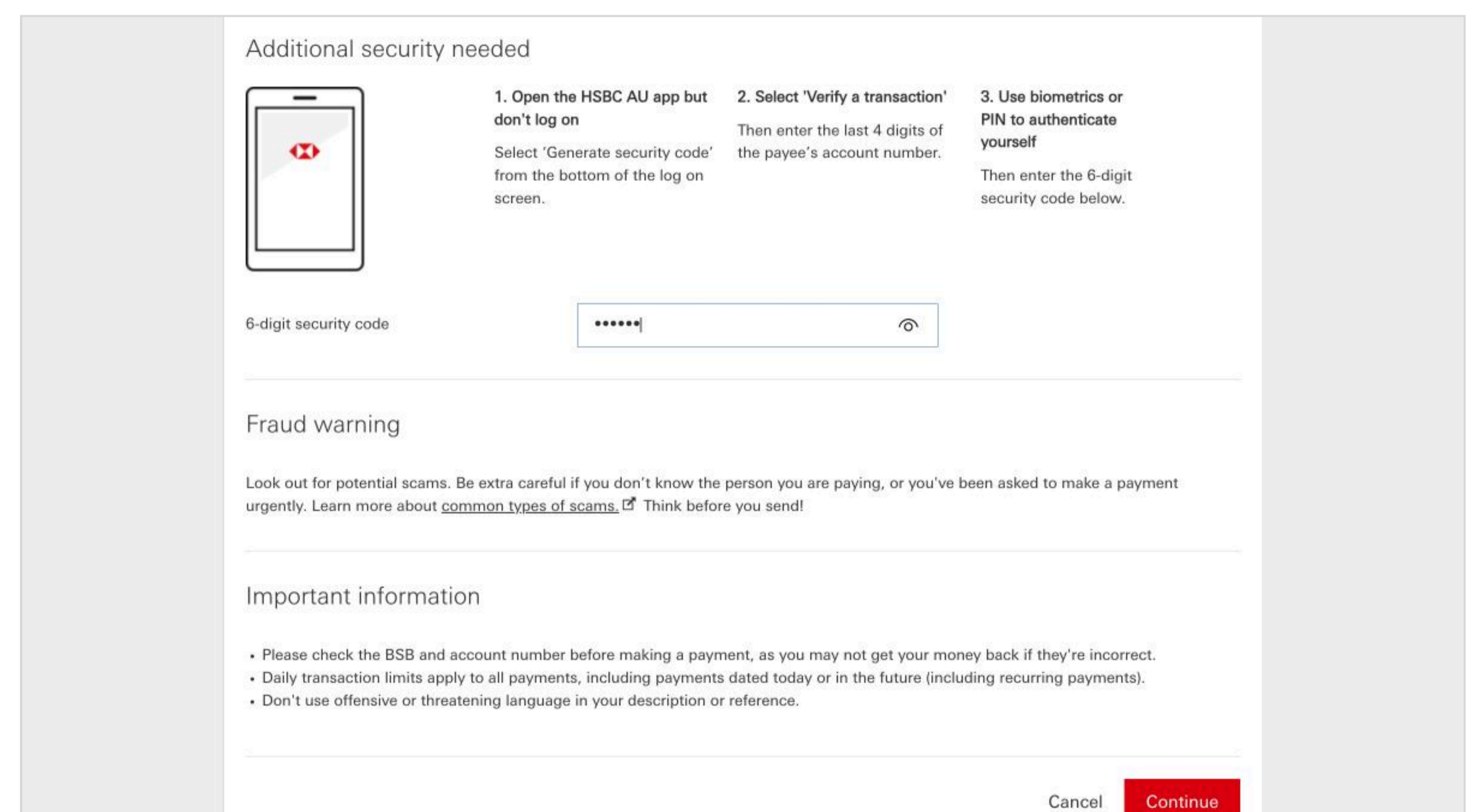
根据验证结果，您可以点击“Continue”继续付款，或在信息不符时点击“Cancel payment”取消付款



步骤7

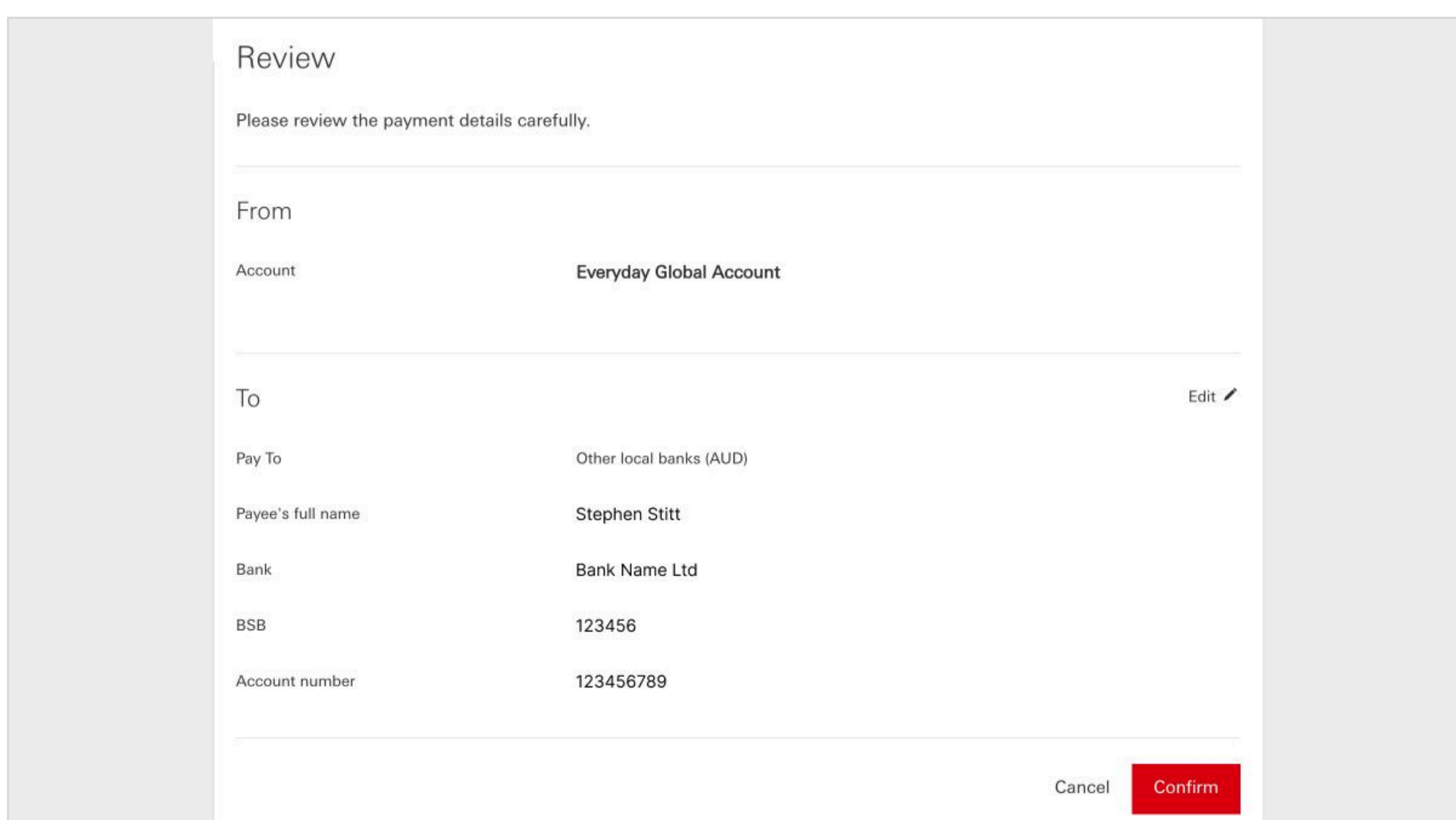
输入汇款金额、附言（如有需要）及付款日期

您也可以在此设置定期付款或预约付款



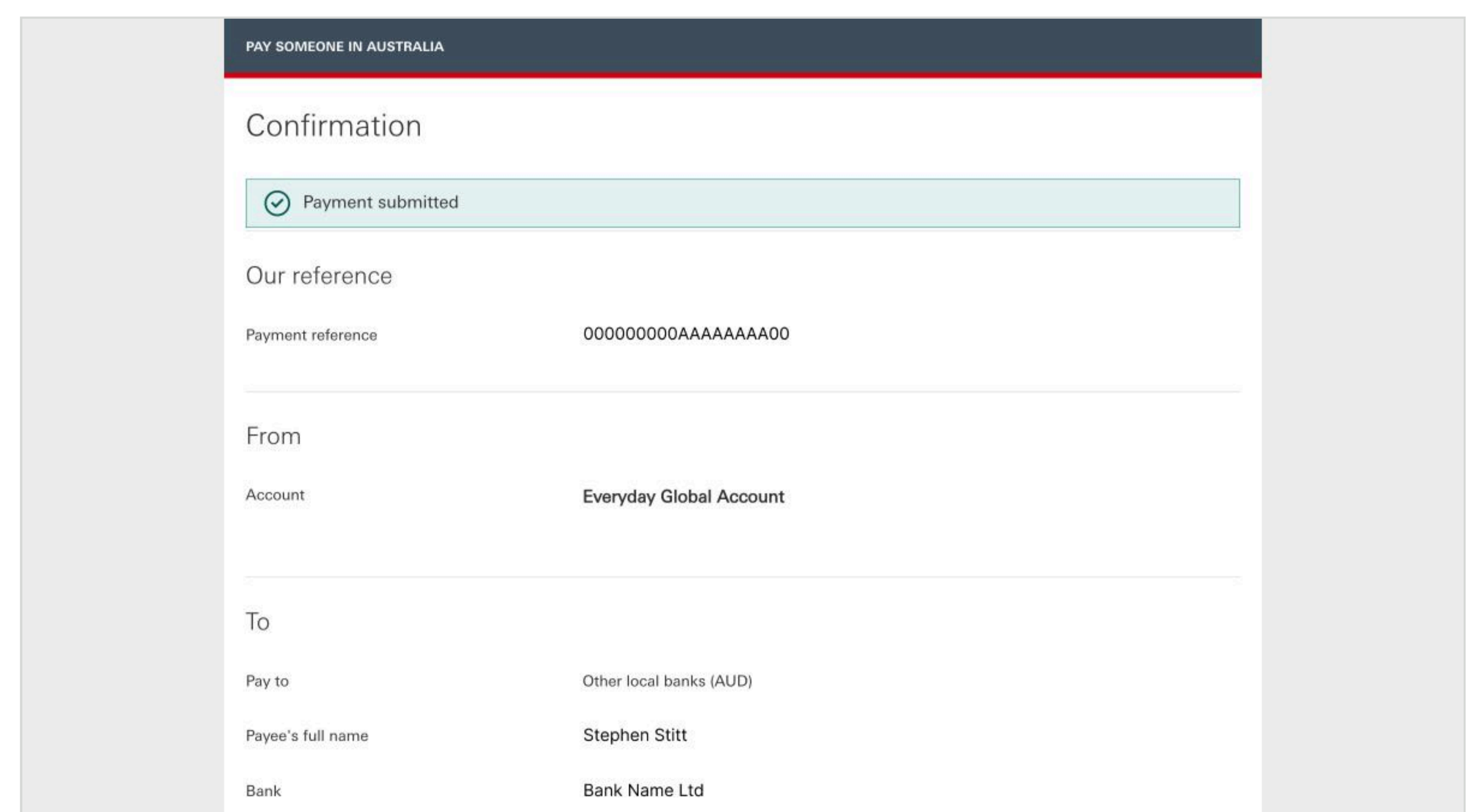
步骤8

请按照屏幕提示，在您的汇丰澳洲App中生成6位数安全验证码以完成付款。请仔细阅读防诈骗提示和重要信息，然后点击“Continue”继续



步骤9

仔细检查所填写的转账信息，然后点击“Confirm”确认



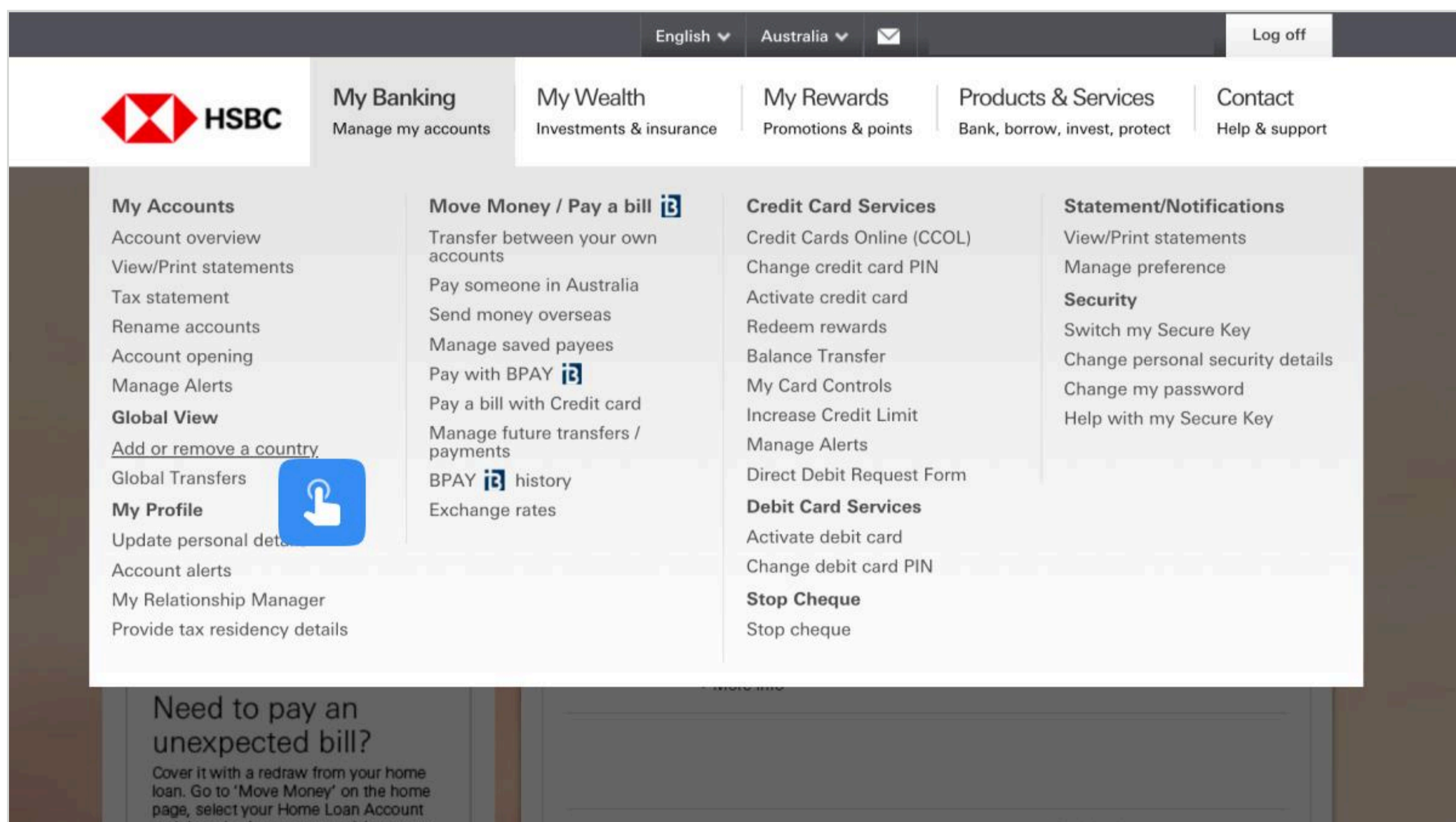
步骤10

成功！您的付款申请已提交

如何在环球网银 关联海外汇丰账户

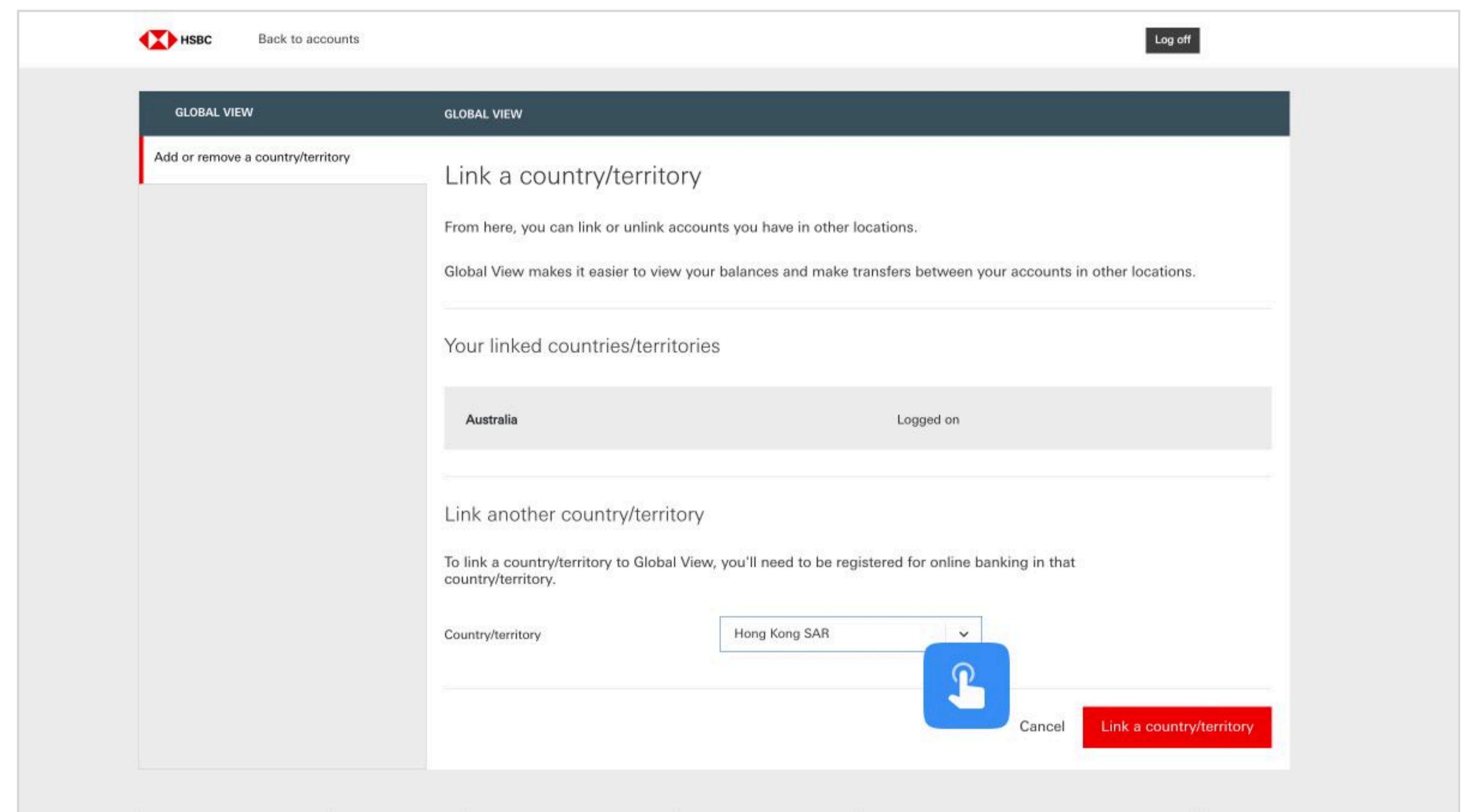
环球账户查询（Global View）让汇丰卓越理财客户无论身在何处，都能管理其在全球各地的账户。

如需使用环球账户查询，您需要在您持有汇丰账户的国家或地区完成网上银行注册。



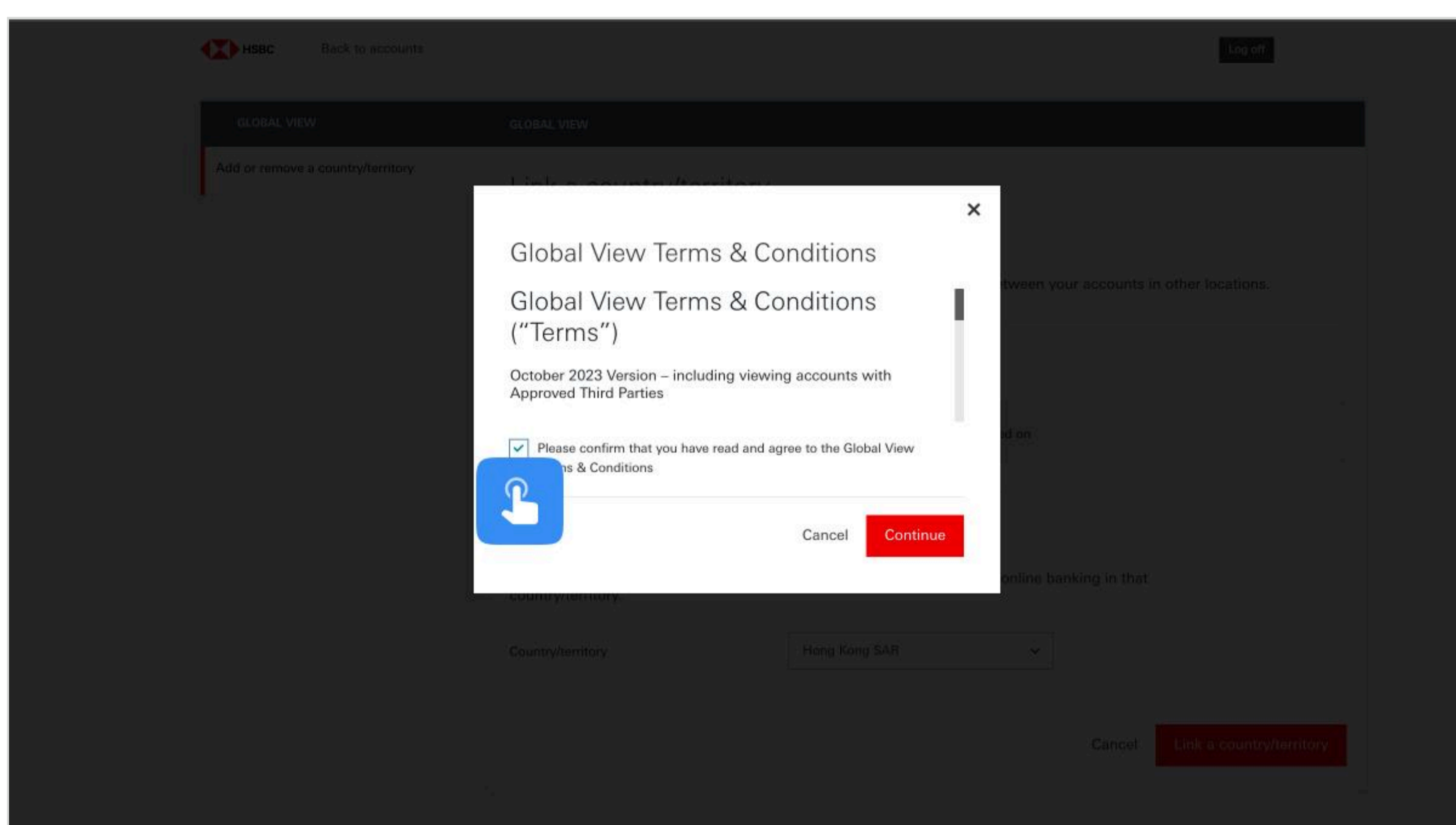
步骤1

使用浏览器登录网上银行。选择“My Banking”，然后点击“Add or remove a country”以添加国家/地区。



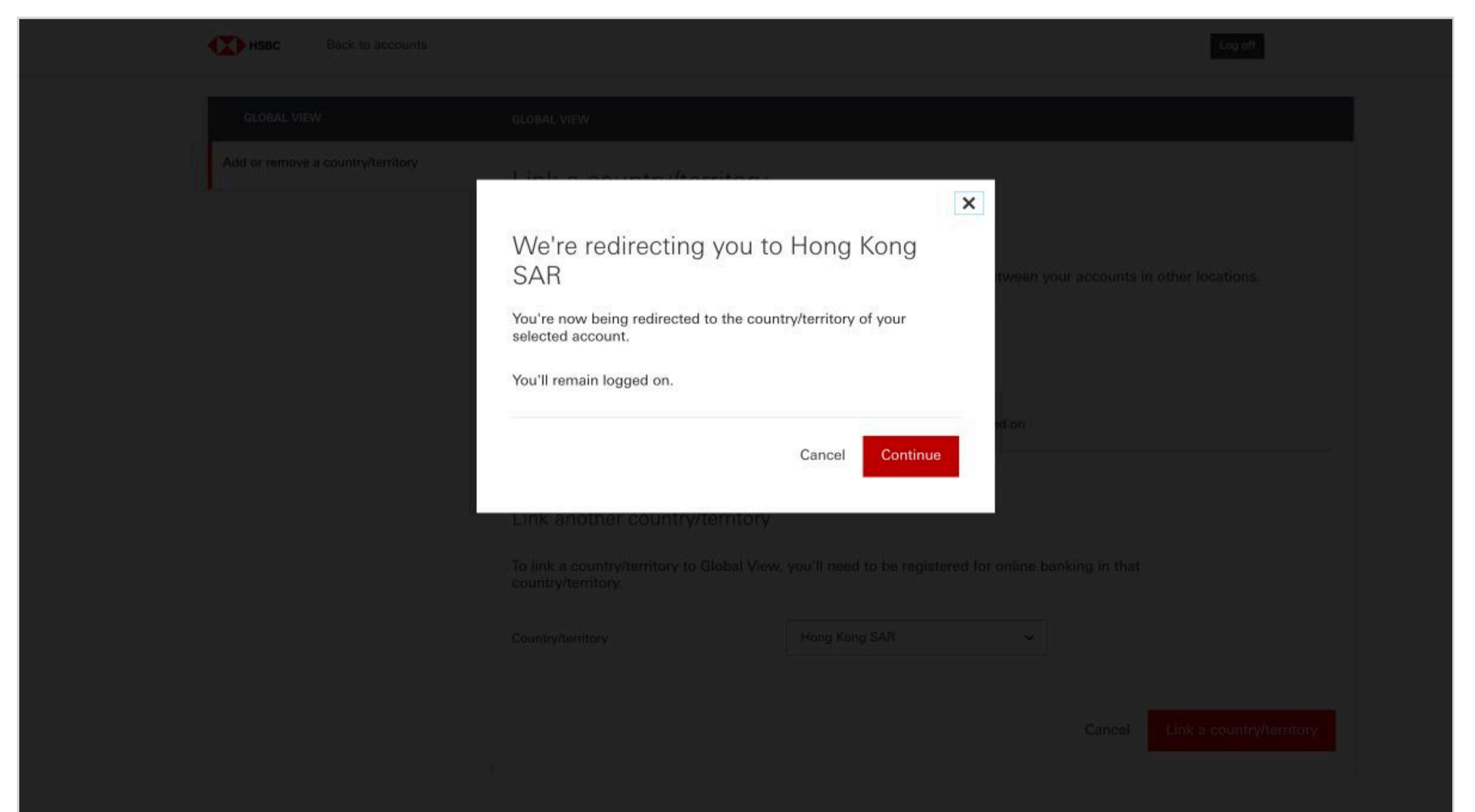
步骤2

在下拉框中选择您其他汇丰账户所在的国家/地区，然后选择“Link a country/territory”继续添加。



步骤3

勾选同意框以确认您已阅读并同意环球账户查阅（Global View）的条款及细则。然后选择“Continue”继续。



步骤4

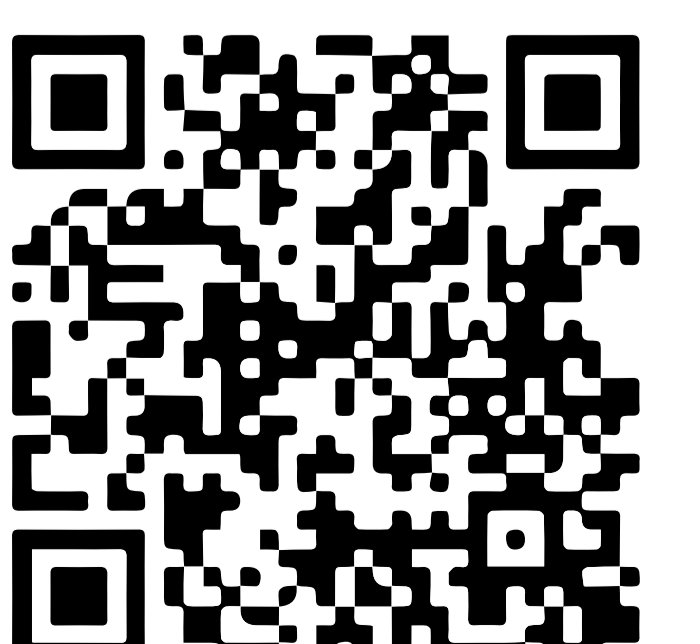
系统将跳转至您所选择的国家/地区的汇丰网站以进行身份验证，选择“Continue”继续。

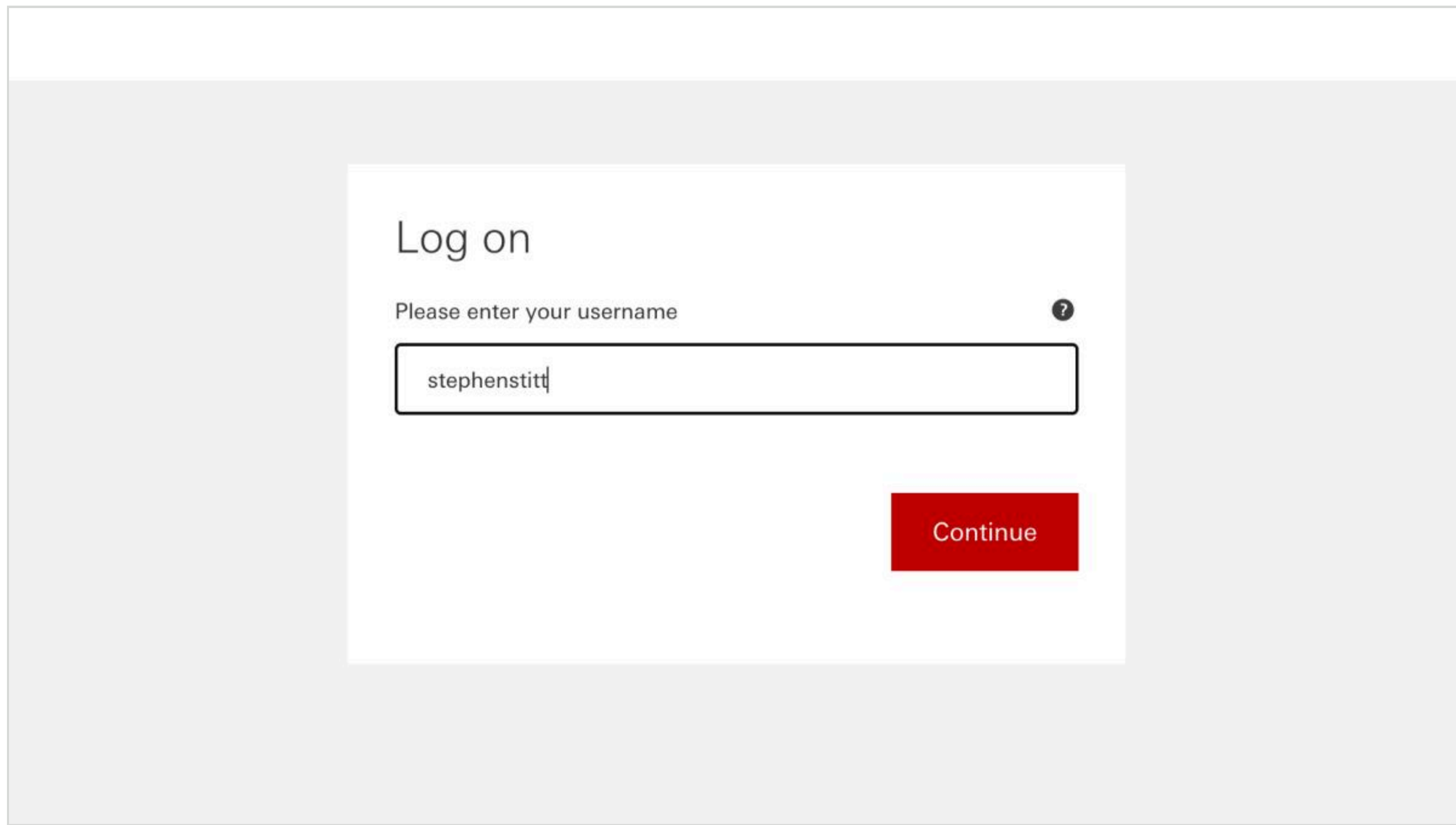
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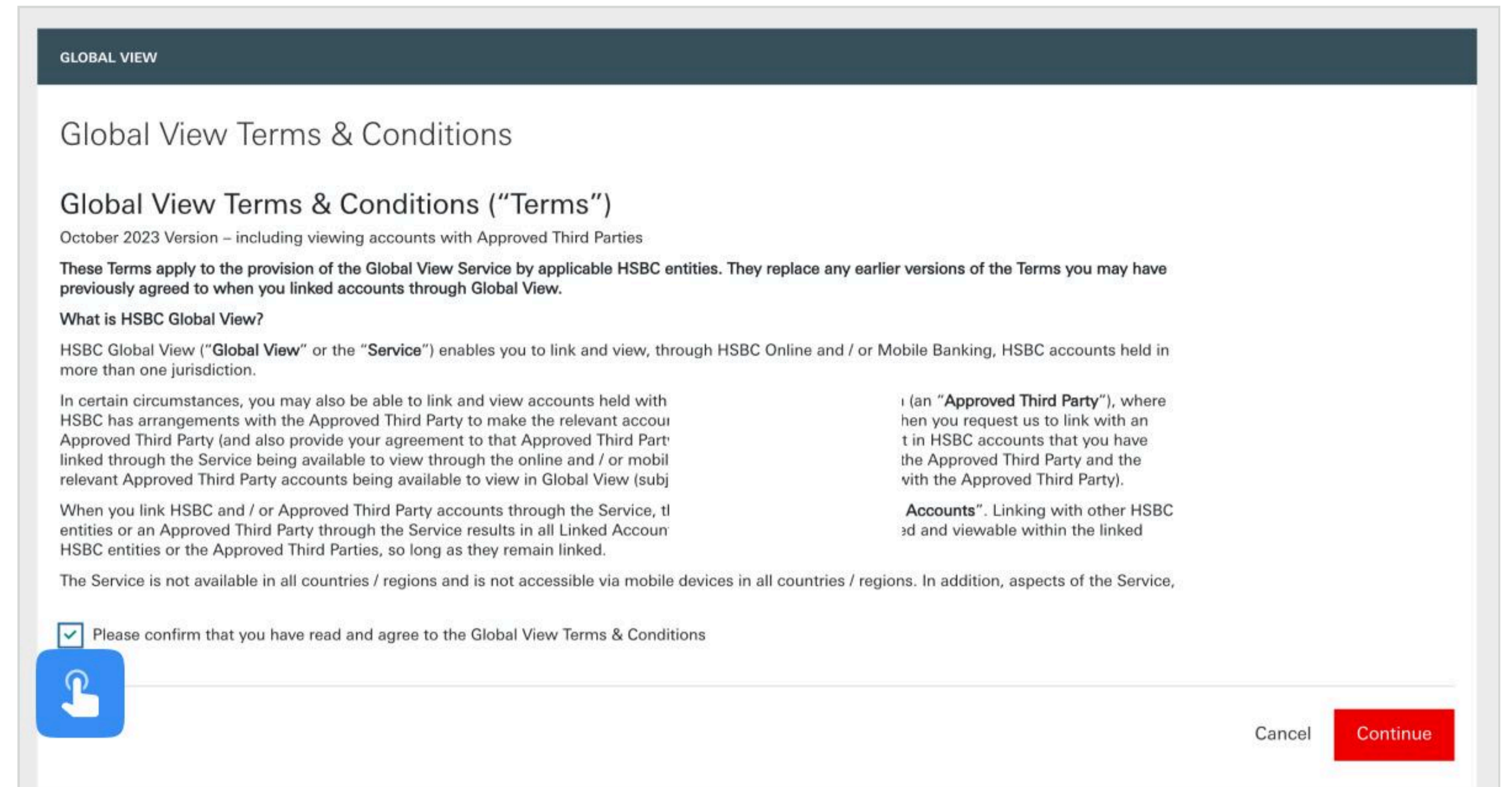
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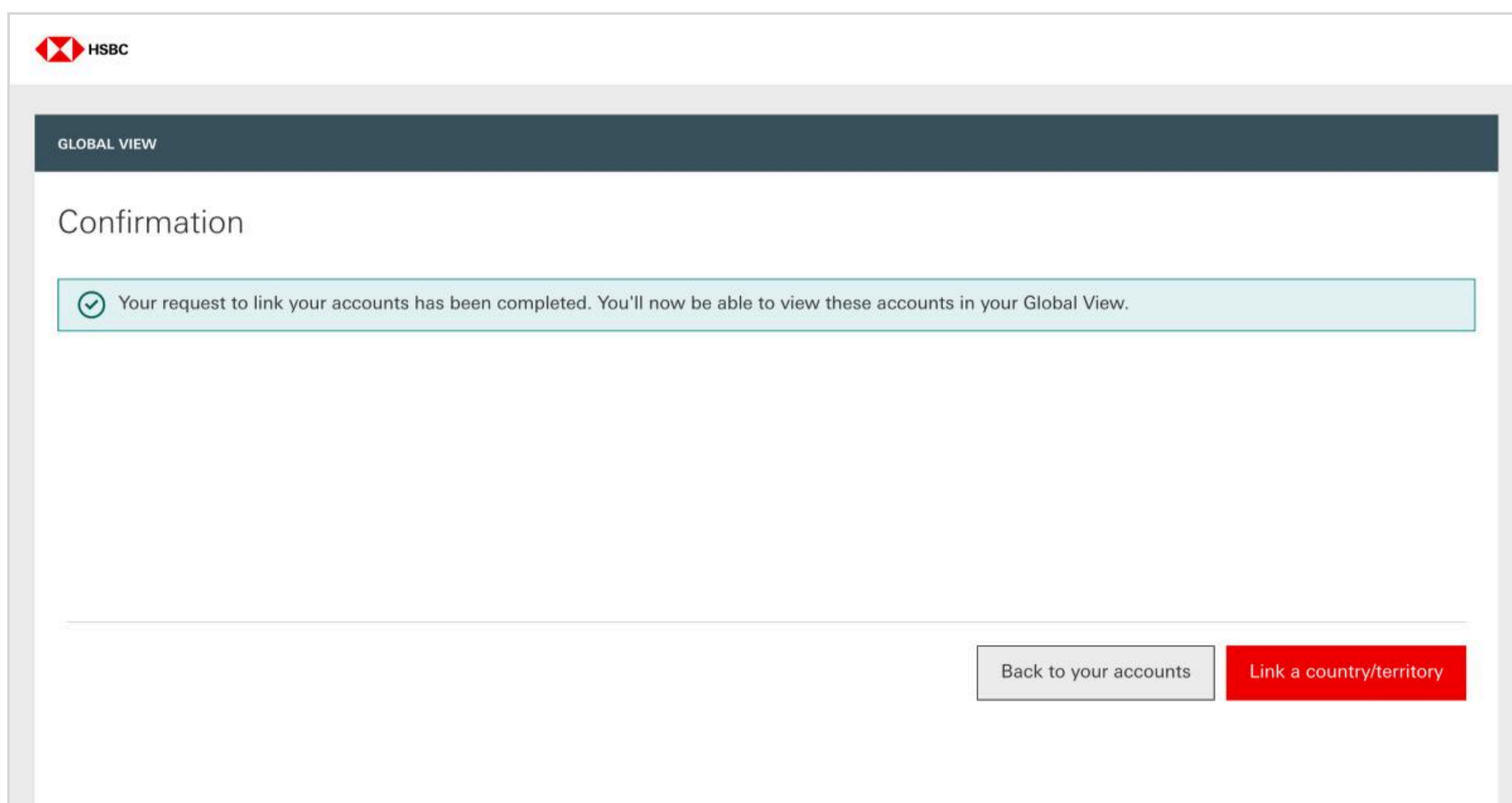
步骤5

到达您所选择的国家/地区的汇丰网站登录页面后，请使用您在该国家/地区设置的网上银行用户名和密码登录。



步骤6

再次勾选同意框以确认您已阅读并同意环球账户查阅（Global View）的条款及细则。然后选择“Continue”继续。



步骤7

您的帐户已关联成功。您可在澳洲汇丰手机银行及网上银行中查看这些账户。

如需关联更多账户，请选择“Link a country/territory”并重复步骤2至6。

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